



CARPE DIEM

— CLAROS —
RESORT & SPA HOTEL

CARPE DIEM CLAROS RESORT & SPA FACT SHEET



HOTEL

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WEB

www.carpediemclaroshotel.com

CATEGORY

5* Resort & Spa Hotel

BOARDING TYPE

- ALL INCLUSIVE (between April 1st & October 31st)
- HALF BOARD (between November 1st & March 31st)

SEASON

12 Months

OPENING DATE

23.MAY.2009

VOLTAGE

220 V (optional 110 V plug in bathrooms)

PERMISSIBLE CREDIT CARDS

- VISA
- MASTERCARD
- EUROCARD
- AMERICAN EXPRESS
- DINERS CLUB

LOCATION & AREA

93.000 M² / OZDERE COASTLINE



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CARPE DIEM CLAROS RESORT & SPA FACT SHEET (continued...)

DISTANCES	<ul style="list-style-type: none">IZMIR CENTRUM 70 KMIZMIR ADNAN MENDERES AIRPORT 55 KMKUSADASI CENTRUM 45 KMSELCUK, EPHEBUS ANTIQUE CITY 30 KMÇEŞME CENTRUM 120 KM (APPR.)ÖZDERE CENTRUM 4 KM
TAXI	Will be available at main gate
PETS	We have a "No-Pets-Allowed" policy
LIFTS	<ul style="list-style-type: none">4 Lifts in the main building (10 person each)
BEACH	<ul style="list-style-type: none">Fine Sand1st Bay, 275 M Long Beach2nd Bay, 90 M Long Beach for adults only (quiet zone)Showers, changing cabins, parasols, sun loungers, towel service*. <p>*Towel Service: With deposit in case of loss.</p>
ROOM FACILITIES	<ul style="list-style-type: none">Electronic key lock systemCeramic or carpet floor coveringWireless internet connectionBathtubWCJacuzzi (only in Suites & VIP Villas)Hair dryerMinibarSafety deposit boxInteractive LCD TV (in Main Building & VIP Villas)Satellite TVPay TVDVD player (only in King Suites & VIP Villas)Music broadcast on TVCentral air conditioning (in Main Building)Split air-conditioning (only in Garden Rooms & Villas)Direct dial telephone in rooms & bathroomsFire safety alarmWake-up service24-Hour room service
ROOM CLEANING	Cleaning, linen & towels change daily
TOTAL NUMBER OF ROOMS	<ul style="list-style-type: none">Total 504 RoomsMain Building (184 Rooms)<ul style="list-style-type: none">170 Deluxe Rooms12 Suites2 King SuitesGarden Villa (320 Rooms)<ul style="list-style-type: none">104 Standard Rooms208 Family Rooms8 VIP Villas



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DESCRIPTION OF ACCOMMODATION UNITS

DELUXE ROOMS / MAIN BUILDING (SEA OR LAND VIEW)

- **Total 170 rooms (80 sea view & 90 land view)**
All Deluxe Rooms in (31M²) have 1 Bedroom with French bed or twin, sofa beds / 1 Bathroom / 1 Wardrobe & balcony
- **1ST Floor:** 42 Rooms / **2ND Floor:** 42 Rooms / **3RD Floor:** 42 Rooms / **4TH Floor:** 34 Rooms / **5TH Floor:** 10 Rooms

SUITES

- **Total 12 suites (6 Suites sea view & 6 Suites partial sea view)**
All Suite rooms in (70 M²) have 1 Bedroom with French bed / 1 bathroom with jacuzzi / 1 Living room [door connected] with sofa beds / 1 Wardrobe & balcony
- **1ST Floor:** 4 Suites / **2ND Floor:** 4 Suites / **3RD Floor:** 4 Suites

KING SUITES (SEA VIEW)

- **Total 2 suites (155M²)**
1 Bedroom with French bed / 1 Living room / Sauna / 1 Bathroom with Jacuzzi / 1 Massage bed / Study Desk / Printer / Fax / Scanner / Photocopy / 1 American bar / Espresso machine / Balcony

GARDEN VILLAS (STANDARD & FAMILY ROOMS)

- **Total 312 rooms**
- **104 Ground Floor Standard rooms**
All Rooms in this category have 1 Bedroom with French bed / 1 Bathroom / 1 Wardrobe & balcony

Sea view / 27 Rooms / 30M²
Partial sea view / 46 Rooms / 30M²
Land view / 31 Rooms / 30M²
- **208 Family rooms**
All Rooms in this category have 1 Bedroom with French bed / 1 Living room with 2 beds 1 Bathroom/ 1 Wardrobe & balcony
- **1ST Floor Rooms /Sea view / 106 Rooms / 48M²**
2ND Floor Rooms / Land view / 32 Rooms / 48M²
1ST & 2ND Floor Rooms / Partial sea view / 70 Rooms / 48M²

VIP VILLAS (SEA VIEW)

- **Total 8 villas (175M²)**
- All villas have private outdoor pool (15m2) / 2 LCD Interactive TV / DVD Player / Kitchen / Special bar / Refrigerator / 2 Minibar Large size bed (2M x 2M) / Bathtub with Jacuzzi / Steam Bath / Special shower / Espresso machine / Large steel safe
- **Ground floor:** 1 Bedroom with French bed / 1 WC / 1 Living room / 1 Furnished balcony
- **1ST Floor** : 2 Bedrooms with French bed / 1 Bathroom with Jacuzzi



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FREE OF CHARGE SERVICES OF ALL INCLUSIVE CONCEPT

FOOD & BEVERAGES

- Welcome cocktail serving at the reception for adults, non-alcoholics for youngsters below 18-years of age, Turkish delights.
- Breakfast, late breakfast, lunch, snack, dinner buffet, night buffet, light & diet Foods in the **TAMARIND RESTAURANT**
- **TAMARIND RESTAURANT** Main Restaurant, open buffet. (dress required)
- **FARINA RESTAURANT & BAR** Italian Pizzeria, pasta, pizza, salads & etc. (dress & reservation required)
- **TEOS SNACK BAR & RESTAURANT** Daytime snack food service, evenings Far East Cuisine. (dress & reservation required) (adult only)
- **HORIZON SNACK BAR & RESTAURANT** Daytime snack food service, In The Night; BBQ on the table & self cooking (dress & reservation required)
BISTRO VINEA A'LA CARTE RESTAURANT Different ethnic cuisines & special wine bar for Gourmet Guests (dress & reservation required)
PISCIS A'LA CARTE RESTAURANT Daytime; Aegean & Mediterranean Seafood Cuisines, In the night: Fish & mezzes accompanied by live music (dress & reservation required)
*1 Invitation to each of our a'la carte restaurants per stay
- **TEOS SNACK BAR & RESTAURANT** serves hamburger, doner kebab, hot dog, baked potatoes, fruits and etc.
- Pastries, cakes and sweet & salty cookies buffet (different service times and locations)
- Turkish ravioli and pancake, layered pastry, buttermilk corner,
- Spaghetti Bar (with a variety of different pastas and sauces)
- Ice cream service (at different locations)
- Beer Garden (only draft beer is free of charge)
- Local and foreign alcoholic and non-alcoholic beverages during lunch, dinner and at all times when the bars are open (except premium & imported alcoholic drinks)
- Soft drinks, beer, chocolate are available every day at the minibar.
- **DIES SERVICE** (Butler) for VIP Villas and King Suites

BARS

CLAROS LOBBY BAR (live music) (dress required) <i>"A perfect spot to start and finished your day"</i>	08:00	24:00
	Between 24:00 & 02:00 Only alcoholic drinks are charge	
RYTHON BAR (ARION SPA)	07:00	18:00
TEOS SNACK BAR (adult only)	10:00	16:00
HORIZON SNACK BAR (Pool & Beach Bar)	10:00	16:00
LITUS SNACK BAR (Adult Beach Bar)	10:00	18:00
MINI PARADISE RESTAURANT & BAR	10:00	18:00
AQUA SNACK BAR	10:00	18:00
AMPHALUS DISCO BAR	21:00	01:00
** After 15 th of June	21:00	24.00

HONEYMOON COUPLES

- Welcome drink upon arrival.
- For a sweet treat you will be greeted with champagne accompanied with strawberries & homemade chocolates in the room.
- Aromatic and foamy jacuzzi especially prepared & decorated for a romantic evening. (only in Suite bookings)
- During your stay; enjoy one romantic, candle lit dinner at **APOLLON RESTAURANT**.



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FREE OF CHARGE SERVICES OF ALL INCLUSIVE CONCEPT (continued...)

VIP VILLAS & KING SUITES

Services free of charge:

- Greeting with flowers
- Welcome Champagne Cocktail
- Fruit basket and wine on check-in at villa
- Early check-in & late check-out upon availability
- Villa VIP set-up
- Daily cleaning service & turn down service twice a day
- Daily newspaper delivery
- Beach towels, sun beds & parasols
- Hammock at the terrace
- Name imprints on bath robes (for parents only)
- Breakfast at villa
- Reservation to a la carte restaurants
- Butler service
- Wireless internet connection
- Priority at tennis court reservation

Services with extra charge:

- VIP transfer
- Lunch & dinner at the villa
- Express laundry service (will be charged as standard)
- Massage Service upon request

ENTERTAINMENT & SPORTS ACTIVITIES

- Soft animation all day long, evening shows, live music, in the ADYTON AMPHITHEATRE night shows, AMPHALUS DISCO, beach and garden parties, dart, karaoke, aqua park, ATHENAEUM LIBRARY & Internet Cafe, TV and game room.
- MINI PARADISE Kids' Club (03 to 14 ages), children's pool (with slides), children's playground, special games and courses.
- 2 tennis courts, sport tournaments, basketball, beach volleyball, beach football, mini football, step, pilates, aerobic, gymnastics, yoga, water gymnastics, water polo, water volleyball, boccia, aqua park, shuffleboard, dart, badminton, mini golf, fitness Center, table tennis, archery, air rifle shooting, wind surfing [certificate is required], water bike & canoe.

MINI PARADISE CLUB

- Our MINI PARADISE CLUB has 360 M² of indoor area & 1.500 M² of outdoor area. Children's swimming-pool is 814 M². MINI PARADISE CLUB is open between 10:00 - 18:00 for our 3 to 14 years old guests so that you; our distinguished guests of CARPE DIEM CLAROS RESORT & SPA HOTEL could be more independent and spend your vacation in a more enjoyable way. The Kid's can join their activities between 10:00-12:30 & 15:00-18:00. In addition, there is a paid baby-sitting service if required (please, make an appointment day before).
- 0-3 Years of age – Carpe Diem Babies
At the Carpe Diem Babies Club, is a perfect place where the parents enjoy the time with their babies, also they can find all necessary kitchen equipment for the preparation of meals. It is compulsory that the parent(s) stay with their babies during the time of the relevant activities at the Carpe Diem Babies Club.
- Special educational programs for all age groups (3-6) / (7-9) / (10-13) / (14-17)
- Intellectual games
- Mini Paradise for 3-14 years of age during summer season.



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FREE OF CHARGE SERVICES OF ALL INCLUSIVE CONCEPT (continued...)

MINI PARADISE CLUB (continued...)

- Kids pool area: Octopus Slide, Aqua Tower, Elephant Slide, Champignon Shower, Mini Rainbow, Clown Shower, Penguin Shower, Rabbit Slide, Dolphin Spring & Pirate Ship.
- Workshop, Playground, Hobby rooms, Relax room, Sleeping room, Mini library, Kids bar & restaurant, Kids WC

SWIMMING-POOLS

OUTDOOR SWIMMING-POOLS

POOL 1	1.307 M ² / Fresh water
POOL 2	476 M ² / Fresh water (in the Garden Villas & for adults only)
POOL 3	814 M ² / Fresh water (in the MINI PARADISE CLUB)
POOL 4	964 M ² / Fresh water (in the aqua park)

INDOOR SWIMMING-POOL

POOL	360 M ² / Fresh water (open between 09:00 and 19:00)
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In order to maintain the safety and well-being of our guests, swimming-pools will be closed from 20:00 until 06:00.

AQUA PARK SLIDES

- Multi Slide
- Black Hole
- Open Slide
- Wide Slide
- Tube Slide
- Space Bowl
- Kamikaze
- Free Fall

ARION SPA FACILITIES

- Turkish Hamam (except private hamams)
- Sauna
- Steam Bath
- Snow Cabin
- Adventure Shower
- Jacuzzi
- Indoor Pool
- Fitness Center

OTHER SERVICES

- Pillow menu (soft, hard, orthopaedic, anti-allergic & etc.)
- Daily room cleaning, daily towel and sheet change
- Every evening "Turn Down" service
- Chaise longue, parasols at the pool and beach
- Wireless internet connection in all hotel area
**** Please get your internet access code by showing your passport number at the reception**
- Club car service & Valet parking service
- Umbrella for rainy days
- Wheelchairs for our handicapped guests



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PAID SERVICES

FOOD & BEVERAGES

APOLLON RESTAURANT & BAR

(dress required)

"Perfect venue for romantic fine dining"

- Serving a variety of International Cuisine accompanied by live music

19:00 24:00

COFFEUM SHOP (dress required)

"Traditional flavours"

- Traditional coffee & tea menu, homemade pastries, a variety of cakes and tarts, sweet & salty cookies

10:00 24:00

VENATIO CLUB (dress required)

"Sportive flavours"

- Serving alcoholic drinks & snacks
- Only fruit juice is free of charge

10:00 24:00

Opening on 15th of June.

CIRCULUS NIGHT CLUB & BAR

(dress required)

- Alcoholic beverages, soft drinks, light snacks & soup

24:00 05:00

Opening on 5th of June.

- Special service in TAMARIND RESTAURANT (Main Restaurant)
- All bottled drinks, vintage wines and alcoholic drinks of high quality 10-12 years and more, VSOP & XO cognacs
- Cigar and cigarette alternatives (in APOLLON RESTAURANT & BAR and CIRCULUS NIGHT CLUB & BAR)
- Room service 24 hours a day
- Special cakes or birthday cake orders, lunch box

ENTERTAINMENT & SPORTS ACTIVITIES

- Billiards, bowling, Play Station, video and computer games
- Tennis lessons, surfing lessons, motor water sports (parachute, jet ski, water ski, banana)
- Diving school and courses

DIES (BUTLER) SERVICE

Our DIES personal provide exceptional personal care for our VIP Villa & King Suites guests starting from the date of their arrival until the date of their departure. DIES personal forward wishes and offers of our guests to the appropriate departments and serve as personal consultants who help our guests to spend their holiday in the most pleasant way.

Starting from the moment of arrival and during the whole period of stay DIES personal make reservations for our guests at our a'la carte restaurants and ARION SPA as well as reservations of different animation activities, they also fulfil laundry demands of our guests and work out solutions in line with their possible wishes and needs.

At any time of the day our guests can keep in touch with their DIES personal over the phone and work out a joint solution for their related problems and / or needs. Additionally; our DIES personal can provide babysitting services if necessary, fulfil any formalities related with our guests' flight tickets and transfers organizations.



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PAID SERVICES (continued...)

CONFERENCE & MEETING FACILITIES

At Mezzanine:

- Business centre with 4 tables separately (70M²)
- Foyer (80M²)
- WC (gentlemen, ladies and as well with suitable facilities for handicapped guests with wheelchairs)
- 3 Meeting rooms (80M²)

DETAILS	WIDTH	LENGTH	HEIGHT	AREA	THEATRE	CLASS	U	COCKTAIL
TROJA	9.30M	8.25M	3M	80M ²	80	55	25	80
ARES	9.30M	8.25M	3M	80M ²	80	55	25	80
PLATON	9.30M	8.25M	3M	80M ²	80	55	25	80
DETAILS	WIDTH	LENGTH	HEIGHT	AREA	THEATRE	CLASS	U	COCKTAIL
SYMRNA*	11.70M	35.05M	4M	410M ²	400	300	100	400

1ST FLOOR (SMYRNA MEETING ROOM) has a capacity of 220 person at banquet style gathering.

MEETING HALL FACILITIES & EQUIPMENT

- Stage
- Podium
- TV
- DVD Player
- Music broadcast
- Air-conditioning
- Microphones (cordless & wire)
- Slide Projector
- Flipchart
- Barcoveision
- Overhead Projector
- Fax
- Printer
- Pens & pencils
- Mints & candies
- Bottled water



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PAID SERVICES (continued...)

ARION SPA

Our 2 storey SPA is located on the beautiful Ozdere Beach of Izmir and is placed on 3.200 M² area.

ARION SPA at the CARPE DIEM CLAROS RESORT is quite simply, a sanctuary. Here is the place to find peace, harmony and a new sense of well-being in this perfect environment for treatment and relaxation.

ARION SPA is a heaven for the body, soul & mind. At the SPA, harmony reigns supreme as you partake in an array of superb mind and body treatments, facials and massage therapies. It is the perfect place to relax and enjoy a personalized programme of face & body treatments. Therapists are trained to the highest standards to provide genuine personal care and attention to meet your individual health and body requirements.

Ancient Eastern remedies combined with modern Western treatments are used to stimulate, rejuvenate and soothe the spirit. Rediscover the pleasure of health, harmony and total balance in this oasis of well being.

We invite you to a journey at ARION SPA where you will forget the sense of time. You will feel the magic touch of the natural therapies on your body, soul & mind.

ARION SPA FACILITIES

- Traditional Turkish Hamam
- Foam Massage Chamber
- 2 Private Hamams
- 6 Luxury Massage Cabins
- 2 Shiatsu Cabins (designed in line with the traditional applications of Shiatsu)
- 1 Ayurvedic Treatment Cabin
- 3 Couples' Suites [flotation bed for wrapping, hydrotherapy bath and massage beds with relaxation area]
- 5 Luxury Facial & Body Treatment Cabins in Terrace Style
- Nail Studio
- Spa Boutique

RITUALS OF TOUCH

- Swedish Massage
- Aromatherapy Massage
- Deep Tissue Massage
- Four Hands Massage
- Hot Stone Massage

FAR EAST INFLUENCE

- Indian Head Massage
- Reflexology
- Traditional Balinese Massage
- Shiatsu
- Thai Experience
- Thai Foot Massage

AYURVEDIC INFLUENCE

- Shirodhara
- Abhyanga
- Shiroabhyanga
- Panchakarma

