



RIXOS

SUNGATE

2016 FACT SHEET

07 April 2016 – 07 November 2016

 Our Innovations

Rixos Hotels Quality Policy



RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, investigating their requests, expectations, needs and planning and delivering high-quality services accordingly, creating guests that are loyal to the Rixos brand while offering products and services compatible with food safety principles, and, thanks to these, creating measurable value to our guests, society, and employees is exactly what underlies Rixos Hotelis presence.

We hold ourselves responsible to act in accordance with national laws and international standards to ensure food safety throughout all phases until food is served to customers and employees.

In line with our strategic human resources management, we deliver continuous training in order to ensure that Rixos Hotels employees are cognizant, actively engaged, and to further enhance their personal development and competencies.

Making quality measurable means identifying targets by establishing connections between results so as to continuously improve the system, and ensuring collaboration between management and employees.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the tourism industry through global brand recognition built on quality products and services and I cordially invite all employees to understand, share, and implement this policy.

A handwritten signature in black ink, appearing to be "Fettah TAMİNCE".

Fettah TAMİNCE
Chairman of the Board

Rixos Hotels Environment Policy



RIXOS HOTELS ENVIRONMENT AND ENERGY POLICY

We, as Rixos Hotels commit to predict all environmental impacts of our activities and take necessary measures,

to offer innovations which can reduce the environmental impact, to protect environmental balance and biological diversity during the services we provide to our guests,

to take measures to use natural resources in a correct and efficient way, and to achieve continuous improvement by following technological developments,

to organize necessary training programs to increase environmental awareness and to encourage employees to have personal responsibility,

and while carrying out our activities, to comply with the applicable legal requirements and other international requirements, to establish good relations and communications with the communities in the regions we are in and to provide common interests.

I, as the chairman of the board support this quality policy in order to make Rixos Hotels a leader in the sector in terms of providing environmental awareness and urge our employees to understand, explain and implement our policy.

A handwritten signature in black ink, appearing to be "Fettah TAMINCE".

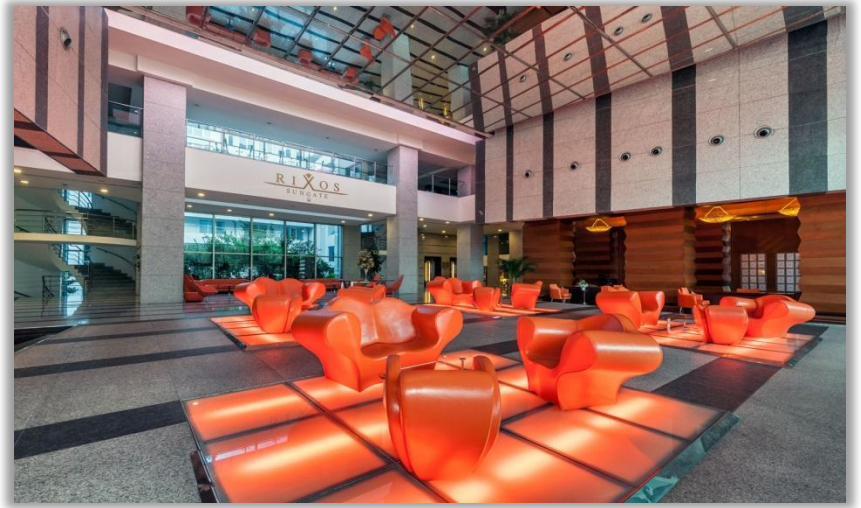
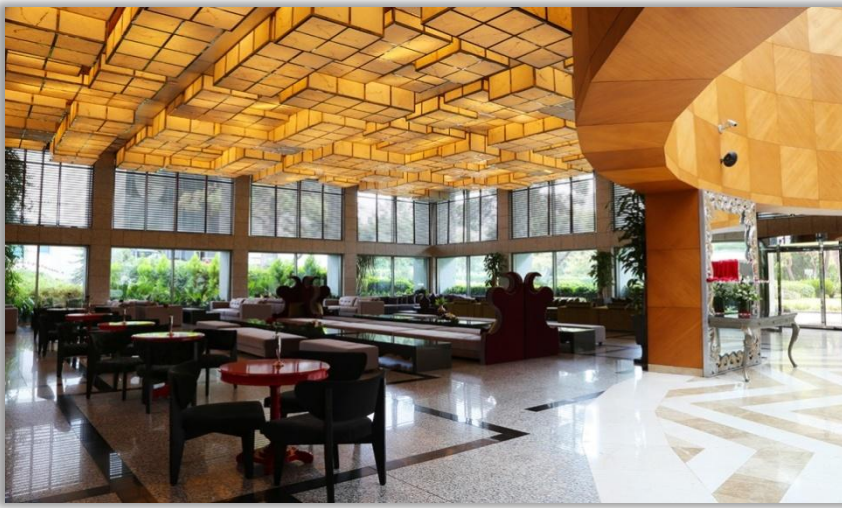
Fettah TAMINCE
Chairman of the Board



LOCATION

Opening Date:	2005
Latest Renovation :	2012
Category	5*
Total Area:	250.000 m ²
Postal Address:	Goynuk Mah.Baskomutan Ataturk Cad. No:153 -1/1 Beldibi - Kemer /Antalya
Telephone:	+90 242 824 00 00
Fax:	+90 242 824 97 55
Call Center:	+90 242 444 7 007
E-mail:	sungate@rixos.com
Website:	www.rixos.com/sungate

Airport:	50 Km
City Center	25 Km
Nearest Center	Beldibi
Transport	Bus / Taxi
Beach:	720 m, Sand
No of buildings in facility:	7
Elevators:	45
Internet:	Premium Internet with High Speed (Free)



MEET & GREET

A warm greeting with turkish delight and cologne from traditional dressed staff

Welcome letter from the General Manager to all villas and special rooms

Beach Stores which you could get everything you need along the beach

Celebration of guests' special days

VIP check-in desk in the lobby

Umbrella and raincoat services

Info from personal accommodation assistants

Water and refreshing towel service to the car at check-out

NUMBER OF ROOMS

	Standard Room	Suite	Family Suite	Jacuzzi Room	Grand Suite	Terrace Family Room	Family Terrace Lake Houses	Villa Lake House	King Suite	Deluxe Room	Deluxe Jacuzzi	Deluxe Suite	Grand King Suite	Deluxe Villa	Grand Deluxe Villa	Poseidon Presidential Villa
Sea View	166	3	8	8	10				12				2			1
Land View	688	8	6		2	67										
Pool View							19	19		8	8	16		18	8	
Anti Allergic Rooms	10															
Handicapped Rooms	7															

Total No of Rooms : 1094

Total No of Beds : 2455

SERVICES INCLUDED IN THE CONCEPT

	Standard Room	Suite	Family Suite	Jacuzzi Room	Grand Suite	Terrace Family Room	Family Terrace Lake Houses	Villa Lake House	King Suite	Deluxe Room	Deluxe Jacuzzi	Deluxe Suite	Grand King Suite	Deluxe Villa	Grand Deluxe Villa	Poseidon Presidential Villa
Perfumed Pillow Menu	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Child Setup to rooms with children										X	X	X	X	X	X	X
Tea - coffee Set			X	X	X				X	X	X	X	X	X	X	X
Turn Down Service										X	X	X	X	X	X	X
Mini Bar	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Midi Bar															X	X
Maxi Bar	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Room Service										X	X	X	X	X	X	X
Airport Transfer																X
Butler Service																X
Bouquet of flowers													X	X	X	X
Pavillion in VIP Pier																X
Bathrobe	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Slippers	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
VIP Boucle Set-Up										X	X	X	X	X	X	X
VIP ZONE use										X	X	X	X	X	X	X
Newspaper Service													X	X	X	X
Iphone music system													X	X	X	X
DVD Home Cinema													X	X	X	X



STANDARD ROOMS

	SITUATED	AREA	CHARACTERISTICS
Standard Garden View	Main building / Terrace Houses	38 m ²	Mini bar, IP TV, LCD television, satellite broadcast, music broadcast, wifi internet, direct telephone in bathroom and room, central air conditioning, safe box, carpet floor, bathroom / bathtub & WC, make up mirror and hair dryer. A perfect choice for a holiday with its breathtaking views of the Taurus mountains and partial view of the Mediterranean. Max.pax: 3+1
Standard Sea View	Main building	38 m ²	Mini bar, IP TV, LCD television, satellite broadcast, music broadcast, wifi internet, direct telephone in bathroom and room, central air conditioning, safe box, carpet floor, bathroom / bathtub & WC, make up mirror and hair dryer. A perfect choice for a holiday with its breathtaking views of the Mediterranean. Max.pax: 3+1
Standard Handicapped Room	Terrace Houses	38 m ²	Mini bar, IP TV, LCD television, satellite broadcast, music broadcast, wifi internet, direct telephone in bathroom and room, central air conditioning, safe box, wooden floor, bathroom / bathtub & WC, make up mirror and hair dryer. With wooden floor and furnished in order to be suitable for handicapped use. Max.pax: 3+1
Standard Anti Allergic Room	Main building	38 m ²	Mini bar, IP TV, LCD television, satellite broadcast, music broadcast, wifi internet, direct telephone in bathroom and room, central air conditioning, safe box, wooden floor, bathroom / bathtub & WC, make up mirror and hair dryer. On the ground floor of the hook shaped building. Disinfected using nano technology. Max.pax: 2+1

Dear guests, the contents of our minibars have been enriched for you and your children.
Further, as per your requests, we do have a kettle service to the rooms.





SUITES

	SITUATED	AREA	CHARACTERISTICS
Suite	Main building / Terrace Houses	53 m ²	In addition to Standart Room features, 1 bedroom, 1 sitting room, 1 bathroom and 2 LCD televisions. Presenting you with the impressive and perfect view of the Mediterranean.. Max.pax: 2+2
Family Suite	Main building	75 m ²	In addition to Standart Room features, 2 bedrooms, 2 bathrooms and 2 LCD televisions. The Family Suite presents you with the impressive and perfect view of the Mediterranean. Max.pax: 4+2
Jacuzzi Room	Main building	35 m ²	In addition to Standart Room features, 1 bedroom. You would savour being able to relax in your jacuzzi room. Max.pax: 2+1.
Grand Suite	Main building	80 m ²	In addition to Standart Room features, 2 bedrooms, 1 lounge, 2 bathrooms and 2 LCD televisions are presented in the Grand Suite which has been designed for families. Max.pax: 5+1.



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Further, as per your requests, we do have a kettle service to the rooms.



SUITES

	SITUATED	AREA	CHARACTERISTICS
Family Terrace Room	Terrace Houses	58 m ²	The terraced family villas which are situated within the pine forest contain 1 bedroom, 1 children's room (single bed and sofa), 2 bathrooms and 2 LCD televisions. Min. For 3 people. Rooms are facing the garden and each of them have a terrace and balcony on the upper floors. Max.pax: 3+2.
Family Terrace Lake Houses	Terrace Houses	72 m ²	The family terrace lake houses have been designed with the needs for families with children: 2 bedrooms, 1 lounge, 2 bathrooms ,3 LCD televisions, direct access from the terrace to the swimming pool. Enjoy incredible holiday. Max.pax: 5+2.
Villa Lake Houses	Terrace Houses	72 m ²	The villa lake houses have been designed for families and groups of friends and consist of 2 bedrooms, 1 lounge, 2 bathrooms and 3 LCD televisions. You could enjoy the unequalled views of the forest from the balcony upstairs and access the swimming pool by stairs. Max.pax: 5+2.
King Suite	Main building	85 m ²	This type of rooms consists of 1 bedroom, 1 lounge, 2 LCD televisions, 2 bathrooms, a private jacuzzi and has sea view. There are 12 King Suites in the main building. Max.pax: 3.

VIP PIER

Luxurious and extraordinarily designed Pavillions

Reservation required

Luxury Pavillions have minibar and specially designed service button

Available between 09:00 -18:00.

Changing cabins

Children's changing corner

Jacuzzi corner

Cold towels, varieties of ice cream, varieties of shortbread biscuits, special cocktails, bagels , flat breads, rolls wraps, fruit plate etc. and snacks are available.
High speed internet is also available.





SEAFRONT & SUPERIOR PAVILLIONS

SEAFRONT PAVILLIONS

Available between 09:00-18:00, extra charge

The following services are available in addition to our VIP Pier services;

Exclusive drinks service

Each pavillion has service button for guests' use

Each pavillion has a safe box
(for glasses and other valuables)

Snack ordering service

Each pavillion has a fan system.

SUPERIOR PAVILLIONS

Superior Pavillions are extra of charge

The following services are available in addition to our
VIP Pier services;

Available between 09:00 -18:00

Snack ordering service

Each pavillion has service button for guests' use

Each pavillion has a fan system

Superior Pavillions have minibar setup.

There is a shaded seating area comprised of 2 parts. Each of Superior Pavillion has it's private pier for entering the sea.



FOOD & BEVERAGE

All Inclusive & All Exclusive

Main Restaurants

A'la Carte Restaurants

Bars

Snack Restaurants

Diet Menu alternatives

Ice Cream Service

Drinks Concept

**All Exclusive & All Inclusive concept includes premium drinks
All drinks are original brands.**



BARS



COFFEE & TEA HOUSE

Experience the difference with the famous branded coffees, special teas and the sommeliers of our redesigned Lobby Bar.
Coffee & Tea House is at your service with all of its exclusive services...



MIXOLOGY BAR

Experience the pleasurable taste of fruits...
Unique cocktails prepared with their special presentations by our specially trained barmen...
Enjoy the beautiful touch of fresh fruits...

BARS

	DESCRIPTION	Opening - Closing	Subject To Fee	Free
Coffe & Tea House (Welcome Reception)	Tea and Coffee Service by Tea Sommeliers	07:00 – 00:00		X
Lotus Bar (poolside)		10:00 – 00:00		X
Pool Bar		09:00 – 19:00		X
Exclusive Club (VIP Zone)		24 hours		X
Alara Beach Bar (Pier)		09:00 – 18:00		X
Alara Soho Bar 1 - 2		21:30 – 00:30		X
Alara Bar (Entertainment Zone)		21:30 – 00:30		X
Mixology Bar		21:30 – 00:30		X
Piano Bar		16:00 -08:00		X
VIP Pier Bar (private)		09:00 – 18:00		X
Beach Bar (Beach 1)		10:00 – 18:00		X
Aqua Bar		09:00 – 18:00		X
Fantasy Bar (Terrace Houses)		08:00 – 00:00		X
Vitamin Bar	Indoor swimming pool	08:00 – 19:00		X
Chaos Disco Bar		00:00 – 03:00		X
Rixy Bar		09:00 – 18:30		X
Point Bar	Available for guide meetings	10:00 – 16:00		X



RESTAURANTS



You may take advantage any of our Cactus or Fantasy A La Carte restaurants which present the unique taste ONCE free of charge for at least ONE week accomodation.

RESTAURANTS

RESTAURANT				Hours	Fee	Capacity
Main Restaurant Veranda	Late Breakfast	Open Buffet		10:00 – 11:00	X	500
	Dinner	Open Buffet		19:00 – 21:30		
	Night Service	Open Buffet		23:30 – 02:00		
Main Restaurant Pino	Breakfast Service	Open Buffet		07:00 – 10:30	X	700
	Dinner	Open Buffet		19:00 – 21:30		
Main Restaurant Turquaz	Breakfast Service	Open Buffet		07:00 – 10:00	X	800
	Lunch	Open Buffet		12:30 – 14:30		
	Dinner	Open Buffet		18:30 – 21:30		
X-Lounge	Sandwich Service			02:00 – 07:00	X	70
Rixy Kingdom Yummy Restaurant	Lunch	Open Buffet		12:00 - 14:00	X	130
	Snacks	Snack Service		14:00 - 17:00		
	Fruit Service	Service		17.00 – 18.00		
	Shortbread Biscuits Service					
Fantasy International Restaurant	Breakfast Service	Open Buffet	Modern Turkish Cuisine, International Cuisine, International Cuisine	08:00 - 10:30	X	130
	Lunch	Snack service		12:30 - 14:30		130
	Dinner	A'la Carte		19:00 – 23:00		90
Cactus Mexican A'la Carte Restaurant	Dinner	A'la Carte	Mexican Cuisine	19:00 – 23:00	X	90
Alara Snack	Snacks	Open Buffet		12:00 – 16:00	X	280
La Patisserie	Patisserie & varieties of Tea & Coffee	Open Buffet	Homemade Turkish & International cake varieties	15:00 – 18:00	X	200
Thai Noodle House	Snacks	A'la minute service	Far East Noodles	16:00 – 18:00	X	20
Satay House	Snacks	A'la minute service	Far East Snacks	16:00 – 18:00	X	20
Exclusive Club	Breakfast Service	A'la Carte	Just for guests stay in VIP zone free. Other guests – for extra charge	07:00 – 11:00	X	80
	Lunch			12:30 – 15:00		
	Dinner			19:00 – 21:00		



You may take advantage any of our Cactus or Fantasy A La Carte restaurants which present the unique taste ONCE free of charge for at least ONE week accomodation.



RESTAURANTS



Visiting A'la Carte restaurants is subject to reservation. Children aged 0-5,99 are for free and children aged 06-11,99 at 50% of A'La Carte restaurants' fee

RESTAURANT				Hours	Subject to a fee	Capacity
La Rozetta	Dinner	A'la Carte	Italian Cuisine Reservation Required	19:00 – 23:00	Extra	80
Mandarin	Dinner	A'la Carte	Far East Cuisine Reservation Required	19:00 – 23:00	Extra	40
Bonzai	Dinner	A'la Carte	Sushi Restaurant Reservation Required	19:00 – 23:00	Extra	30
Teppanyaki	Dinner	A'la Carte	Japanese Cuisine Grill and Stone Reservation Required	19:00 – 23:00	Extra	40
Aegean A'la Carte	Dinner	A'la Carte	Aegean Cuisine Reservation Required	19:00 – 23:00	Extra	70
Mermaid	Dinner	A'la Carte	Mediterranean Cuisine, Reservation Required	19:00 – 23:00	Extra	80
Room Service	Menu	Service		24 Hours	Extra	



ENTERTAINMENT & ACTIVITIES



Burn the midnight with our Pool Parties, Foam Parties and White Pier Private Parties in Rixos Sungate, the winner of the 2011 & 2012 Best Entertainment Award

ENTERTAINMENT

International Show Groups

STAR DAY

Concerts

Themed Parties

DJ PARTY

Live Music Bands



ACTIVITIES

Yoga and Meditation	Nordic Walking	Archery	Mini golf
Pilates	Stretching	Beach Volleyball	Chess
Step Aerobics	Water aerobics	Billiard	Table Tennis
Basketball	Fitness	Air Gun	Air rifle
Zumba	Dancing Lessons	Boccia	Sea Gym
Football	Kangoo Jumps	Darts	

EXTRA

Parasailing	Water Sports	Bowling
Banana	Surfing Lessons	Computer & Token requiring games
Water Skiing	Tennis Lessons & Rackets & Balls	Zipline Track
	Catamaran Lessons	



SWIMMING POOLS



LOCATION	FRESH WATER	DEPTH cm	M ²	DESCRIPTION
Outdoor Swimming Pools	X	35 - 140	7386	From 7th April (according to the weather conditions)
Terrace Houses Indoor Swimming Pool	X	140	299	Closed in July. Just in winter season with heated
Main Building Indoor Swimming Pool	X	35 - 140	274	Just in winter season with heated



AQUAPARK

LOCATION	SLIDES	FRESH WATER	DEPTH cm	M ²	DESCRIPTION
Aquapark	11	X	110	591	From 01st of May (From October according to the weather conditions)
Rixy Kingdom	6	X	45	344	From 01st of May (From October according to the weather conditions)

RIXY KINGDOM

AGE GROUPS

6 – 36 Months

36 Months – 5 Years

6 – 7 Years

8 – 12 Years

13 – 17 Years





ACTIVITIES

Rixy Check-In Desk

Antibacterial surface in Rixy Club

Finger Painting

Rixy Farm (our children could grow organic fruits and vegetables on the private farm)

Rixy Talent Contest

Baby Food

Rixy Aquapark & Cinema

Inflatable Games Track

Mini Disco

Childrens' Fair

Face Painting

Treasure Hunting

Cake and Pizza Workshop

Childrens' Shows

Land & Pool Olympic Games

Planting Flowers and Saplings

T-Shirt Painting

Babycare System

Drawing Competition

Mosaic

Rixy Kingdom Yummy Restaurant

RIXY KINGDOM





ADVENTURE PARK



RIXY KINGDOM : Your children would spend enjoyable moments with adventure park in Rixy Kingdom. Kids gain experience and develop their skills while playing games. They would enjoy new feelings of balance, power, courage in this game area. Our materials are antiallergic and was made by the method of compression, without damaging the trees. *All of them were brought from the U.S.A.*



SPA & WELLNESS



SPA & WELLNESS

FREE

Turkish Bath (Male - Female)	Sauna	Steam Bath
Relaxation Area	Indoor Swimming Pool	Ladies SPA

SUBJECT TO A FEE

Far East Massages	European Massages and Treatments	Classic Massages
Skin and Body Care Programs	Hydrotherapy Baths	Couple Care Programs
Beauty Center	Peeling & Foam Massage in the Turkish Bath	Pedicures
Special SPA Packages	Hairdresser	Manicures

Built in accordance with the Feng Shui philosophy on a gigantic area of 8000 m² Rixos Royal Spa Center is the owner of a lot of Spa awards



ZIPLINE



The first and unique ZIPLINE track is built in Rixos Sungate Hotel. It has 360 m length and 40 m height. A magnificent view is presented even at the starting point of ZIPLINE and then we guarantee adrenaline rush during the whole descent. This track was set up by a world famous USA company and expert coaches trained by it. It is the experience that could not be defined. There is a shorter and lower platform for your children to experience these feelings too.



So CHIC...



STEFANEL

BELLAZURE

SHOPPING

Lydion Jewellery	Gizia	Stefanel
Armani Jeans	So Chic...	Sassofono
Ferruh Filiz Opticians	Bellazure	Home Sweet Home
Ottimo Deri (Leather)	Real Estate	Florist
Moda Cocktail	Men's Shoes, Bags	Women's Shoes, Bags
Buse Hediyelik (Gift Shop)	Hairdresser	Supermarket
	Photography and Souvenirs	



APPLICATIONS

Rixos Sungate iPhone Application could be downloaded for FREE from App. Store. This program provides guests with detailed information about our hotel. It is possible to make ONLINE reservations using this application.

Together with its enriched content, its main purpose of use is to provide directions through the hotel / navigation assistance.

NOTES

Our swimming pools and beaches are at your service according to weather conditions.

In accordance with the legislation numbered 4207 smoking is prohibited in indoor areas.

Drinks are served in glasses in all restaurants and bars. There is no bottle service.

All import drinks that are served have been permitted by the Customs Directorate.

The timetable and location of units and entertainment programs situated outside may be changed or cancelled according to weather conditions. You could find updated photos via this link.

<http://bit.ly/1VU2S0V>

Before any information concerning the hotel (catalogues, magazines, advertising, etc.) will be published anywhere, the text must be approved by the hotel management. Any information presented without approval is the responsibility of the distributor.

The resort accepts no responsibility for any mistakes which may occur.

The hotel management is authorised to make changes, cancellations and changes of location in the information concerning the hotel within the period of time for which this information is valid.

The Summer Season is from 07 April 2016 till 07 November 2016.

Swimming pools are at your service from 07 April (could be changed according to weather conditions)

The brands included in beverage concept may be changed to equivalents due to possible changes in customs rules, regulations and other independent of the hotel reasons.

The beach would be at your service from 01 May (according to weather conditions)

The Aqua Park would be at your service from 01 May (according to weather conditions).



Between 01 - 10 May, due to the Russian holidays there would be special parties and performances in our hotel which might be accompanied with loud events.