



**“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”**

**GENERAL INFORMATION ABOUT THE HOTEL / ULTIMATE ALL INCLUSIVE CONCEPT**

Name	: <b>CRYSTAL FLORA BEACH RESORT</b>
Class	: <b>5 ***** Holiday Village</b>
Address	: Göynük Mah.Başkomutan Atatürk Cad. No:139 Kemer/Antalya
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E-mail	: info@crystalhotels.com.tr
Http	: www.crystalhotels.com.tr
Investor	: Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi
CEO	: Umman ÇETİNBAS
Sales & Mark. Dir.	: Özcan ŞİRİN
Facility Area	: 53.000 m <sup>2</sup> ; whereby 35.000 m <sup>2</sup> Facility and 18.000 m <sup>2</sup> Garden Area
Opening Year	: 1997
Last Renovation	: 2010
Hotel Buildings	: Bungalows of 3 Floors

Named after the **crystal** clear waters of the Mediterranean, our holiday village is constructed 0 m to the beach of Kemer-Beldibi and is located only at 35 km from the Antalya International Airport, and at 25 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our facility is indeed a paradise for families with children – offering a private pebble beach of 900 m length as well as a variety of pools and aquapark covering 1044 m<sup>2</sup>. An area of 53.000 m<sup>2</sup>, whereby 35.000 m<sup>2</sup> consists of facility area and 18.000 m<sup>2</sup> consists of gardens, the guests will find bungalows of three floors, with a total capacity of 521 rooms.

In order to grant our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called “cezerye” and a glass of Turkish sweet fruit drink called “sherbet”. We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped health and beauty center (skin and body treatment), a special Bali type massage units.

37 rooms have sea view and all rooms have a balcony. They are comfortably decorated and designed for a superb holiday stay. Room amenities: laminate flooring, electronic card locking system, split air conditioning and heating, LCD-TV with satellite broadcasting and music channel, mini bar, safe box, direct dial telephone, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower, 220 volt electricity supply. Non smoking and handicapped rooms are available.



**NUMBER OF ROOMS: 521**

**NUMBER OF BEDS: 1454**

**Standard Rooms:**

417 Standard Rooms , 10 of our rooms are chosen for non-smoker guests.

Standart Rooms 1	:168 Rooms (max 2 pax 19 m <sup>2</sup> )
Standart Rooms 2	:153 Rooms (max 2+1 pax 21 m <sup>2</sup> )
Standart Large Rooms	: 65 Rooms (max 3 pax 26 m <sup>2</sup> )
Standart Bunk Rooms	: 25 Rooms (max 2+2 pax 26 m <sup>2</sup> )
Handicapped Rooms	: 6 Rooms (max 2 pax 21 m <sup>2</sup> )

All rooms with balcony and 37 have sea view.

Room amenities: laminate flooring , electronic card locking system, split air conditioning and heating, LCD-TV with satellite broadcasting and music channel, mini bar, safe box, direct dial telephone, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower.

**Family Rooms:**

103 Family Rooms

Maximum Capacity : 4 pax  
Size of the Room : 37 m<sup>2</sup>

2 bedrooms, 1 living room (with door between), 1 bathroom and all standard room amenities are available.

**King Suite:**

1 King Suite

Maximum Capacity : 3 pax  
Size of the Room : 55 m<sup>2</sup>

Nicely decorated separate 1 bedroom, 1 living room, 1 bathroom with shower and all standard room amenities are available.



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**SWIMMING POOLS:**

	<b>OPEN</b>	<b>INDOOR HEATED</b>	<b>SWEET WATER</b>	<b>IN THE GARDEN</b>	<b>DEPTH CM</b>	<b>M<sup>2</sup></b>	
MAIN POOL	X		X	X	140	650	
KID'S POOL	X		X	X	35	44	
AQUA POOL	X		X	X	110	95	
RELAX POOL	X		X	X	140	255	

**OTHER INFORMATIONS:**

Children's pool, children buffet, mini club with playground is available for children between 4 and 12 years.

<b><u>Saloon</u></b>	<b><u>Dimensions m</u></b>	<b><u>Height m</u></b>	<b><u>Square m<sup>2</sup></u></b>	<b><u>Theatre setup</u></b>	<b><u>Class setup</u></b>	<b><u>U Shaped set up</u></b>	<b><u>Banquet</u></b>	<b><u>Cocktail</u></b>
Ephesus	15 m*15 m	2,5 m	225 m <sup>2</sup>	120	90	2x40	80	150

**MEETING:** A meeting room that has latest version of technical equipments and that has got a capacity of 200 persons, as well as a foyer.

<b>OTHER ACTIVITIES</b>	
<b>Chargeable</b>	<b>Free Of Charge</b>
Hairdresser Shopping center Massage / Rubbing Doctor Dry cleaning Laundry Internet corner (with reservation) Rent a car Baby sitter	Turkish bath Sauna Steam room Outside parking Safe Chaise longue, shade, chaise longue mattress at the pool and the beach Beach towel (with towel card / against deposit) Wireless internet connection – in the lobby, lounge bar, reception, main pool and in some rooms (up to 56 Kbps internet is free, over 56 Kbps internet is due to charge.)



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<b>FOOD &amp; BEVERAGE</b>	
<b>Chargeable</b>	<b>Free Of Charge</b>
Room service, Import drinks, Bottle wine (out of concept) Freshly squeezed fruit juices	A' la carte restaurants (1x per stay – per restaurant), Cafe Turca, Saphir Disco Bar, Lounge Cafe & Bar, Port Bar, Beach Club, Pool & Snack Bar (in the Pool Bar), Gözleme House, Mini bar (soft drinks / checked and refilled daily)

<b>SPORTS ACTIVITIES</b>	
<b>Chargeable</b>	<b>Free Of Charge</b>
Game room Video games Bowling Billiards Table football Tennis court illumination Tennis racket / Tennis ball Jet ski / Banana/ Parasailing / Ringo Canoe / Sea bike Surfing (with a certificate)	Tennis court (hard ground) Fitness center Dart Boccia Beach volleyball Aerobic / Stretching Waterball / Aquarobic Basketball ground Table tennis

**ANIMATION & ENTERTAINMENT:**

Animation activities throughout the day, evening shows, live music (on certain days of the week) and disco.

<b>PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING</b>
<ul style="list-style-type: none"><li>• Natural gas</li><li>• Waste decomposition</li><li>• Recyclable materials</li><li>• Energy savers in the rooms</li><li>• Sensor devices for electricity and water saving</li></ul>

- Pets are not allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed in indoor areas.



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**MEAL SERVICE HOURS AND THEIR UNITS**

**HOURS**

07.00 – 10.00  
08.30 – 11.00  
10.00 – 11.00  
11.30 – 16.30  
12.00 – 16.30  
12.30 – 14.30  
12.00 – 13.00  
17.00 – 23.00  
13.00 – 17.00  
18.30 – 21.00  
19.00 – 21.30  
19.00 – 21.30  
19.00 – 21.30  
19.00 – 21.30  
19.00 – 21.30  
23.30 – 00.30  
01.00 – 07.00

**MEALS**

BREAKFAST – OPEN BUFFET  
BREAKFAST – A LA CARTE  
LATE BREAKFAST – CONTINENTAL  
TURKISH TRADITIONAL PASTRIES  
SNACK SERVICE  
LUNCH – OPEN BUFFET  
LUNCH – CHILDREN BUFFET  
CAKES AND COOKIES  
ICE CREAM SERVICE  
DINNER – OPEN BUFFET  
MEXICAN CUISINE  
SEAFOOD CUISINE  
MEDITERRANEAN CUISINE  
OTTOMAN CUISINE  
BARBECUE  
LATE NIGHT SNACK  
NIGHT SNACK VARIETIES

-ASPENDOS RESTAURANT  
-BEACH CLUB (RESERVATION REQUIRED)  
-ASPENDOS RESTAURANT, TERRACE SECTION  
-POOL BAR AND BEACH CLUB  
-SNACK RESTAURANT  
-ASPENDOS RESTAURANT  
-MINI CLUB  
-LOUNGE BAR  
-ICE CREAM STAND  
-ASPENDOS RESTAURANT  
-LA FIESTA RESTAURANT (RESERVATION REQUIRED)  
-STARFISH RESTAURANT (RESERVATION REQUIRED)  
-AZURE RESTAURANT (RESERVATION REQUIRED)  
-OTTOMAN RESTAURANT (RESERVATION REQUIRED)  
-FLORA RESTAURANT (RESERVATION REQUIRED)  
-ASPENDOS RESTAURANT  
-LOUNGE BAR

\*\* ONLY ONE OF A' LA CARTE RESTAURANT IS ONCE PER STAY AND WITH ONLY PRE BOOKINGS.

**HOURS**

16.00 – 24.00  
23.00 – 02.00  
24 HOURS  
10.00 – 18.00  
10.00 – 24.00  
10.00 – 24.00  
MINI BAR

**DRINKS**

CAFÉ TURCA  
SAPHIR DISCO BAR  
LOUNGE CAFÉ & BAR  
PORT BAR  
BEACH CLUB  
POOL & SNACK BAR  
SOFT DRINKS

(NON-ALCOHOLIC DRINKS)  
(LOCAL DRINKS)  
(LOCAL AND IMPORT DRINKS)  
(SOFT DRINKS)  
(ALCOHOLIC AND NON-ALCOHOLIC DRINKS)  
(ALCOHOLIC AND NON-ALCOHOLIC DRINKS)  
(CHECKED ON DAILY BASIS)

**HOURS**

08.00 – 19.30  
08.00 – 19.30  
08.00 – 19.30  
08.00 – 19.30

**ACTIVITIES**

STEAM BATH  
TURKISH BATH  
SAUNA  
FITNESS CENTER

**SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE**

**Service:**

Telephone, fax, bowling, billiards, video games, game room, internet corner

**Sports:**

Tennis balls, tennis rackets, tennis court lightening, motorized and non-motorized water sports

**Wellness:**

Wellness and beauty center, massage, rubbing

**Beverage:**

Alcoholic drinks will not be served to children less than 18 years.

Children less than 7 years are not allowed in the A' la carte restaurants.

International champagnes, wine and liquor of high quality, cognac and whiskies

Fresh fruit juices

Alcoholic drinks shall not be served in bottles.

Import drinks shall not be served in the restaurants.

Import alcoholic beverages between 01.00 and 10.00

No alcoholic drinks shall be served at breakfast.

Room service



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**The hotel management shall be entitled to make alterations subject to timely notification concerning the room service, the above listed services and their hours.**