



# 2016 FACTSHEET

7 April 2016 – 7 November 2016



RIXOS  
BAB AL BAHR

# Rixos Hotels Quality Policy



## RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, investigating their requests, expectations, needs and planning and delivering high-quality services accordingly, creating guests that are loyal to the Rixos brand while offering products and services compatible with food safety principles, and, thanks to these, creating measurable value to our guests, society, and employees is exactly what underlies Rixos Hotelis presence.

We hold ourselves responsible to act in accordance with national laws and international standards to ensure food safety throughout all phases until food is served to customers and employees.

In line with our strategic human resources management, we deliver continuous training in order to ensure that Rixos Hotels employees are cognizant, actively engaged, and to further enhance their personal development and competencies.

Making quality measurable means identifying targets by establishing connections between results so as to continuously improve the system, and ensuring collaboration between management and employees.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the tourism industry through global brand recognition built on quality products and services and I cordially invite all employees to understand, share, and implement this policy.

A handwritten signature in black ink, appearing to be "Fethah TAMİNCE", written over a light gray diagonal line.

Fethah TAMİNCE  
Chairman of the Board

# Rixos Hotels Environment Policy



## RIXOS HOTELS ENVIRONMENT AND ENERGY POLICY

We, as Rixos Hotels commit to predict all environmental impacts of our activities and take necessary measures,

to offer innovations which can reduce the environmental impact, to protect environmental balance and biological diversity during the services we provide to our guests,

to take measures to use natural resources in a correct and efficient way, and to achieve continuous improvement by following technological developments,

to organize necessary training programs to increase environmental awareness and to encourage employees to have personal responsibility,

and while carrying out our activities, to comply with the applicable legal requirements and other international requirements, to establish good relations and communications with the communities in the regions we are in and to provide common interests.

I, as the chairman of the board support this quality policy in order to make Rixos Hotels a leader in the sector in terms of providing environmental awareness and urge our employees to understand, explain and implement our policy.

A handwritten signature in black ink, appearing to be "Fettah TAMINCE".

Fettah TAMINCE  
Chairman of the Board





## LOCATION

Date of Opening:	2014
Latest renovation:	2014
Category:	5*
Total Area:	66,000 m <sup>2</sup>
Mailing Address:	Al Marjan Island, Ras Al Khaimah
Phone:	+971 7 244 44 00
Fax:	+971 7 244 44 11
E-mail:	RHRKT.babalbahr@rixos.com
Website:	<a href="http://babalbahr.rixos.com">http://babalbahr.rixos.com</a>

Dubai Airport:	75 km
Ras Al Khaimah City Center:	23 km
Nearest Center:	Al Hamra Village/ 3 km
Transportation:	Transfer (Paid)
Beach location and length:	300 m, private beach
Number of buildings:	3 main buildings (650 rooms and suites)
Elevators	9 pieces
Internet:	Free internet service

# WELCOMING & FAREWELL

Welcoming service, and accompany to the room for all guests in each arrival and farewell service

Kids check-in desk (at Miniclub)

Beverage service during check-in procedures for our Guests and their children

All conveniences for fully accessible Guest Facilities

Welcome letter for all guests upon check-in

Valet and parking services

24 hours private accommodation assistants

Priority for table reservation in main restaurant for disabled Guests

ROOM LOCATION	Deluxe Room	Premium Room	Family Room	Junior Suite	Senior Suite	King Suite
Sea View	39	29	29			6
Garden View	225	87	125	6	13	2
Pool View	24	26	32	3	1	3
Rooms in total: 650						

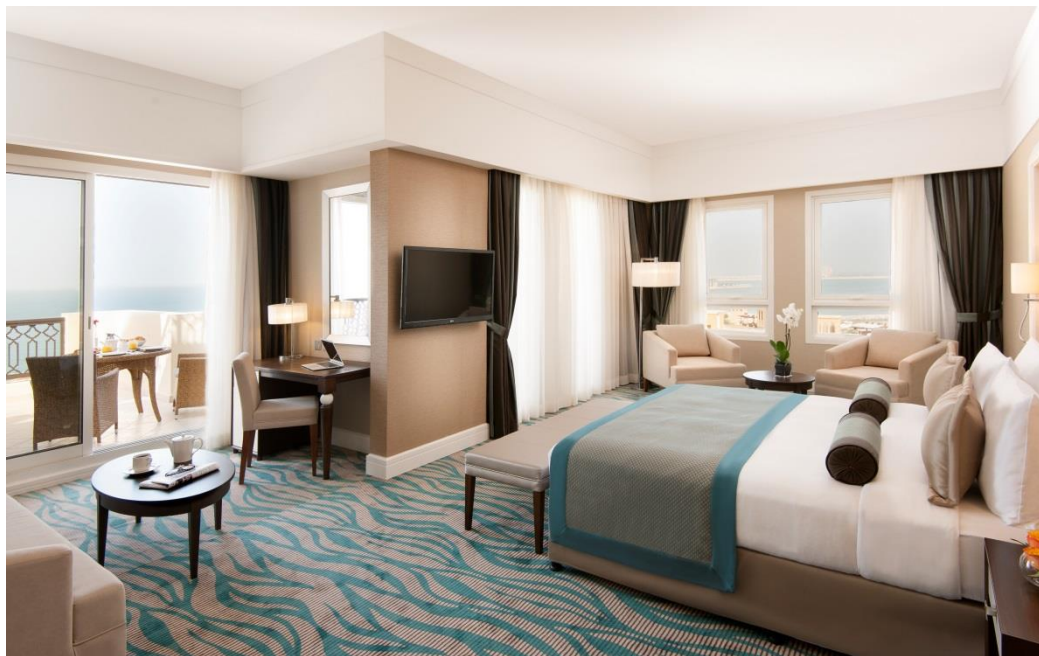
# ROOM SERVICES PROVIDED WITHIN THE CONCEPT

SERVICE	Deluxe Room	Premium Room	Family Room	Junior Suite	Senior Suite	King Suite
Tea-coffee setup	X	X	X	X	X	X
Minibar	X	X	X	X	X	X
Room service	X	X	X	X	X	X
Bathrobe	X	X	X	X	X	X
Kids Bathrobe and Slippers				X	X	X
Kids Amenities				X	X	X



## DELUXE ROOMS

View	Location	Area	Specifications
<b>Deluxe Room Garden View</b>	Main Building	32—37m <sup>2</sup>	Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>Deluxe Room Sea View</b>	Main Building	32—37m <sup>2</sup>	Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>Deluxe Room Pool View</b>	Main Building	32—37m <sup>2</sup>	Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer in the bathroom. Kettle, complimentary tea - coffee set-up in the room.



## PREMIUM ROOMS

View	Location	Area	Specifications
<b>Deluxe Room Garden View</b>	Main Building	43—47m <sup>2</sup>	Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>Deluxe Room Sea View</b>	Main Building	43—47m <sup>2</sup>	Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, balcony, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>Deluxe Room Pool View</b>	Main Building	43—47m <sup>2</sup>	Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, balcony, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer in the bathroom. Kettle, complimentary tea - coffee set-up in the room.



# FAMILY ROOM

View	Location	Area	Specifications
<b>Family Room Garden View</b>	Main Building	61—81m <sup>2</sup>	Connected by a privacy door, allow guests the option of quiet seclusion or fun family time. 2 bedrooms;1 king bed and 2 twin beds in bedrooms,1 bathroom in family rooms. Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, balcony, work table,reading lamp, scales, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and bathroom amenities. Complimentary tea - coffee set up in the room.
<b>Family Room Sea View</b>	Main Building	61—81m <sup>2</sup>	Connected by a privacy door, allow guests the option of quiet seclusion or fun family time. 2 bedrooms;1 king bed and 2 twin beds in bedrooms,1 bathroom in family rooms. Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, balcony, work table,reading lamp, scales, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and bathroom amenities. Complimentary tea - coffee set up in the room.
<b>Family Room Pool View</b>	Main Building	61—81m <sup>2</sup>	Connected by a privacy door, allow guests the option of quiet seclusion or fun family time. 2 bedrooms;1 king bed and 2 twin beds in bedrooms,1 bathroom in family rooms. Mini bar, Mirror TV, satellite, wireless internet connection, direct line phone, central air-conditioner, thermal sensor, safe, balcony, work table,reading lamp, scales, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and bathroom amenities. Complimentary tea - coffee set up in the room.

## JUNIOR SUITE

	Location	Area	Specifications
<b>Junior Suite Pool View</b>	Main Building	64 m <sup>2</sup>	Guests can enjoy complete comfort and luxury with a ground floor Junior Suite, complete with a terrace. 2 bedrooms, one king size and one twin bed, 1 living room , 2 bathrooms (one with shower, one with shower & bathtub) Mini bar, LED TV, satellite, wireless internet connection, direct line phone, VRF air-conditioner system, thermal sensor, safe, balcony, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and rich boucle material in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>Junior Suite Garden View</b>	Main Building	64 m <sup>2</sup>	Guests can enjoy complete comfort and luxury with a ground floor Junior Suite, complete with a terrace. 2 bedrooms, one king size and one twin bed, 1 living room , 2 bathrooms (one with shower, one with shower & bathtub) Mini bar, LED TV, satellite, wireless internet connection, direct line phone, VRF air-conditioner system, thermal sensor, safe, balcony, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and rich boucle material in the bathroom. Kettle, complimentary tea - coffee set-up in the room.

## SENIOR SUITE

	Location	Area	Specifications
<b>Senior Suite Pool View</b>	Main Building	107—152m <sup>2</sup>	Guests can enjoy superior comfort and luxury with a ground floor Senior Suite, complete with a terrace. 3 bedrooms includes one king size, two twins bedrooms, with a seating area. Mini bar, 3 TV, satellite, cable and wireless internet connection, direct phone line, VRF air conditioning, safe box, balcony, work table, reading lamp, scales, carpeted and marbled floor, shower/bathtub, 3 WC units, make up mirror, hair dryer, and rich amenities in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>Senior Suite Garden View</b>	Main Building	107—152m <sup>2</sup>	Guests can enjoy superior comfort and luxury with a ground floor Senior Suite, complete with a terrace. 3 bedrooms which are one king size, two twins bedrooms, with a seating area. Mini bar, 3 TV, satellite, cable and wireless internet connection, direct phone line, VRF air conditioning, safe box, balcony, work table, reading lamp, scales, carpeted and marbled floor, shower/bathtub, 3 WC units, make up mirror, hair dryer, and rich amenities in the bathroom. Kettle, complimentary tea - coffee set-up in the room.



## KING SUITE

View	Location	Area	Specifications
<b>King Suite Garden View</b>	Main Building	190m <sup>2</sup>	Guests can experience the sumptuous King Suite, featuring all space, comfort and luxury one could possibly imagine. 3 master suites each with king size beds., 1 sitting room and terrace balcony and 4 bathrooms with rain shower. Mini bar, LED TV, satellite, wireless internet connection, direct line phone, VRF air-conditioner system, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and amenities in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>King Suite Sea View</b>	Main Building	190m <sup>2</sup>	Guests can experience the sumptuous King Suite, featuring all space, comfort and luxury one could possibly imagine. 3 master suites each with king size beds., 1 sitting room and terrace balcony and 4 bathrooms with rain shower. Mini bar, LED TV, satellite, wireless internet connection, direct line phone, VRF air-conditioner system, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and amenities in the bathroom. Kettle, complimentary tea - coffee set-up in the room.
<b>King Suite Pool View</b>	Main Building	190m <sup>2</sup>	Guests can experience the sumptuous King Suite, featuring all space, comfort and luxury one could possibly imagine. 3 master suites each with king size beds., 1 sitting room and terrace balcony and 4 bathrooms with rain shower. Mini bar, LED TV, satellite, wireless internet connection, direct line phone, VRF air-conditioner system, safe, work table, reading lamp, carpet & marble floor in the room and shower/WC, make-up mirror, hair dryer and amenities in the bathroom. Kettle, complimentary tea - coffee set-up in the room.



## FOOD & BEVERAGE

### All Inclusive - All Exclusive

Seven Heights (Main Restaurant– All Day Dining)	A 'la Carte Restaurant (5)	Bars (6)
Aisha Lounge (24 hours lounge)	Toast' N Burger (24 Hours restaurant)	Food Court (Su Restaurant)
Cup' N Go (Patisserie)	Dessert on the table at Meat Point	Fish Market concept at Fishbone
Fresh fruit juice service for breakfast at the main restaurant from Aisha Lounge	Beach Cabana	Special food preparation for the guests and their children upon request
Bottled soft drinks at the main restaurant and all bars located inside	In all products original brands are used	VIP dining at Lalezar



# BARS AND LOUNGES

	Notes	Opening Closing	Paid	Free
<b>AISHA Lounge</b>	Lobby lounge café with tea , coffee selections and petit fours.	24 hrs		x
<b>Cup' N Go</b>	Varieties of cakes, pastries and desserts Coffee & Tea Selection	10:30 – 12:30 & 15:30 – 18:30		x
<b>Cigar Bar</b>	Full Bar beverage service	14.00-00.00		x
<b>Mojito Bar</b>	Frozen and refreshing cocktails with full beverage service	18.00-01.00		x
<b>Infinity Bar</b>	Pool Bar at the adult only infinity pool with full bar beverage service	09.00 – 18.00		x
<b>Su Bar</b>	Pool side bar , that serves fresh fruits, delicious snacks and tropical cocktails	12:00-18:00		x
<b>Sea &amp; See</b>	Beach Bar with full beverage service	09.00-00.00		x
<b>Inferno (Night Club)</b>	Full Bar beverage service with entertainment	23.00-02.00		x
<b>Mini Bar</b>	Coca Cola , Coca Cola Zero , Fanta , Sprite , Ictea , Soda , Water ,Fruit juice , Beer, Chocolate, Wafer, Crackers			

# PREMIUM BEVERAGE CONCEPT

Whiskey	Malt	Scottish	Bourbon	Irish	American
Cognac and Brandy	XO	VSOP	VSO	VS	
Vodka	Premium Vodka	Standard Vodka	Fruit-flavored vodka		
Tequila	Anejo	Gold	Silver		
Rom	Light Rum	Dark Rum	Gold Rum		
Liquor	Standard Liquor	Premimum Liquor	Exotic Liquor		
Raki	All types				
Beer	Local and Import beer types				

• All drinks are global brands and original products.

# RESTAURANTS

RESTAURANT				Opening Closing	Free	Capacity
Seven Heights Restaurant (All Day Dining)	Breakfast	Open buffet		06.30 – 10.30	X	650
	Lunch	Open buffet		12.30 – 15.00	X	
	Dinner	Open buffet		18.30 – 22.30	X	
	Supper	Open buffet		00.00 – 03.00	X	

• **Main Restaurant** – Food services are presented as <<a la minute>>.

Local and import wines are served. Cola, sprite, fanta, water are served in main restaurant, a la carte restaurants and all indoor bars.

# A LA CARTE RESTAURANTS

RESTAURANT			Notes	Opening Closing	Free	Paid	Indoor and Outdoor Capacity
Meat Point	Dinner	A 'la Carte	Steakhouse	18.30-22.30	x		120
Aja	Dinner	A 'la Carte	Asian Fusion Restaurant	18.30-22.30	x		120
Lalezar	Dinner	A 'la Carte	Turkish Restaurant	18.30-22.30	x		120
Fish Bone	Dinner	A 'la Carte	Seafood restaurant	18.30-22.30	x		120
L'Olivo	Dinner	A'la Carte	Italian Restaurant	18.30-22.30	x		120
Toast N' Burger	Lunch	A'la Carte	Turkish Cuisine	12.30 – 18.30	x		98

**Notes:**All A' la carte restaurants serve all days a week and reservation required.The last orders will be taken at 22:00. Meat point is served for the guests above 12 years old and dresscode is applied.



## ENTERTAINMENT & ACTIVITIES

<b>Night Program:</b>	Dance and art shows	Themed parties	Live Music		
<b>Daily Activities:</b>	Events	Sports activities	Fun activities	Wellness activities	
<b>Rixy Club:</b>	Welcome concept	Activities	Tournaments	Sports	Lessons and Workshops
<b>Teenage Club:</b>	Billiard boards	PlayStation 4	Xbox	Electronic Dart	

## PAID

Parasailing	Motorized water sports	Yacht sailing
Banana Boat Ride	Water Ski/ Jet Ski	PC games (coin-paid games)



# POOLS



	Location	Length	Width	Min Depth	Max Depth	Volume: m <sup>3</sup>
Outdoor Swimming Pool	Garden (Main pool)	70	15	0.4	1.7	1500
Infinity Pool	See facing adult only pool	22	11	0.6	1.65	300
Kids Pool	Rixy Club	15	8	0.2	0.45	40
Indoor Pool	Male Spa	10	6	0.7	1.6	60
Indoor Pool	Female Spa	10	6	0.7	1.6	60



# RIXY CLUB

## TIMINGS AND OTHER DETAILS

4 - 11 Age group – Rixy Club 10:00 - 23:00

Soft Play Room, Art and craft room and a Cinema Hall for kids

Babysitting services for the children between 6 months and 4 years old are chargeable

# RIXY CLUB

## ACTIVITIES

Rixy Check-in Desk (Registration forms at the reception, tag, registration wristbands, coloring book)

Rixy Club Antibacterial floor

Rixy Kids Train ( free)

Corporate Kids Shows ( Rixy Around the World, Rixy in Love)

Kids Shows

Rixy Farm ( vegetables and fruits are produced in a special garden)

Rixy special cartoon classes

Mini Disco

Playground

In all rooms at children up to 12 years, blue bathrobe and slippers for boys and pink for girls,

Baby-Sitter (paid)

## RIXY CLUB INDOOR AREA

**Rixy Soft Play Room:** For the children between 6 months and 4 years old to make them enjoy in a room packed with soft toys under the supervision of their parents

**Rixy Cinema:** We invite all kids to technological fun with new – generation game consoles; Playstation, Wii, Xbox and many more game options.

**Art Room:** A room has been designed specifically for ballet and dance lessons.

## RIXY CLUB OUTDOOR AREA

### Rixy Entertainment Area

**Rixy Kids Pool:** Enjoy a movie under the stars in Rixy Club for our little guests ...

**Note:** Rixy Club service hours and activities may change due to weather conditions

# TEEN'S REPUBLIC



## TEEN'S REPUBLIC

Age group: 12 - 17  
Working Hours: 10:00 - 18:00



# MEETING ROOMS



Meeting Rooms	Dimensions	Height	Width	Length	CAPACITY			
					Theatre	Gala	Boardroom	Classroom
Ankara	840m <sup>2</sup>	6m	24m	35m	880	520		430
Istanbul	105m <sup>2</sup>	3.9m	15m	7m	170		35	80
Antalya	71m <sup>2</sup>	3.9m	7.25m	9.9m	125		25	55
Bodrum	67m <sup>2</sup>	3.9m	9.65m	7m	100		5	55





## SPA & WELLNESS

### FREE

Turkish Bath	Relaxing area/ Drinks from the bar	Pool Access
Steam Room	Bio Sauna	Ice fountain

### PAID

Signature Treatments/ Body wraps	Skin Care	Manicure/Pedicure
Balinese massage	Thai massage	Hot Stone Therapy
Stress Release massage	Peeling - foam in Turkish Bath	Special SPA Packages
VIP massage room	Turkish Hammam Treatment	Beauty Center



## SHOPPING

Lama Furs	Cleopatra Salon	Asr Alnhda Trading LLC (Gift Shop)
Giancarlo Gioicilli Jewellery	Wood & Copper Novelties	Rabih Nabil (TBA) - (Gift Shop)

# NOTES

According to our hotel terms and policy; check-in time is 2:00 PM onwards, and check-out time is on or before 12:00 PM (noon). Waiting Lounge is ready to serve with its premium service. Early check-in request, between 05:00 AM and 09:00 AM, is subject to availability and will be applied early check-in fee. Early check-in request, before 05:00 AM, is subject to availability .

Pools and beach are open dependent on the weather conditions.

The use of tobacco and tobacco products; smoking is prohibited indoors.

Alcoholic drinks are served with glasses in all restaurants and bars. They are not served in bottles.

All drinks are permitted to be imported by Customs directorate.

Hours and places of units (restaurants - bars) and entertainment programs outdoors may be changed or cancelled dependent on the weather conditions.

Hotel's information should be approved by the management before being published in any media (catalogue, magazine, advertisement, etc.).

Any kind of information that is published without consent shall be the responsibility of the publishing organization.

\* Our hotel is not responsible for such damages.

Hotel management is entitled to make changes, cancellation or venue amendments at any time.

The information on printed documents shall be evaluated by the publishing organization in such cases.

The brands that are included in drink concept may be replaced by equivalent in case there is any problem in the customs/borders.

Our indoor swimming pool in the summer season will be closed periodically for maintenance.

# CERTIFICATES

