



# RIXOS

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PREMIUM BODRUM

## 2016 FACTSHEET

April 20, 2016 – November 1, 2016

# Rixos Hotels Quality Policy



## RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, investigating their requests, expectations, needs and planning and delivering high-quality services accordingly, creating guests that are loyal to the Rixos brand while offering products and services compatible with food safety principles, and, thanks to these, creating measurable value to our guests, society, and employees is exactly what underlies Rixos Hotelis presence.

We hold ourselves responsible to act in accordance with national laws and international standards to ensure food safety throughout all phases until food is served to customers and employees.

In line with our strategic human resources management, we deliver continuous training in order to ensure that Rixos Hotels employees are cognizant, actively engaged, and to further enhance their personal development and competencies.

Making quality measurable means identifying targets by establishing connections between results so as to continuously improve the system, and ensuring collaboration between management and employees.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the tourism industry through global brand recognition built on quality products and services and I cordially invite all employees to understand, share, and implement this policy.

A handwritten signature in black ink, appearing to be "Fethah TAMİNCE", written over a light gray diagonal line.

Fethah TAMİNCE  
Chairman of the Board

# Rixos Hotels Environment Policy



## RIXOS HOTELS ENVIRONMENT AND ENERGY POLICY

We, as Rixos Hotels commit to predict all environmental impacts of our activities and take necessary measures,

to offer innovations which can reduce the environmental impact, to protect environmental balance and biological diversity during the services we provide to our guests,

to take measures to use natural resources in a correct and efficient way, and to achieve continuous improvement by following technological developments,

to organize necessary training programs to increase environmental awareness and to encourage employees to have personal responsibility,

and while carrying out our activities, to comply with the applicable legal requirements and other international requirements, to establish good relations and communications with the communities in the regions we are in and to provide common interests.

I, as the chairman of the board support this quality policy in order to make Rixos Hotels a leader in the sector in terms of providing environmental awareness and urge our employees to understand, explain and implement our policy.

A handwritten signature in black ink, appearing to be "Fettah TAMINCE".

Fettah TAMINCE  
Chairman of the Board



## LOCATION

Opening Date:	2003	Bodrum Airport:	25 Km
Latest Renewal:	2010	Bodrum City Center:	10 Km
Category:	5*	Closest Center:	Bodrum
Total Area:	187.000 sqm	Transportation:	Concierge / Dolmus / Taxi
Postal Address:	Torba Borough, Heredot Boulevard, No.15	Location and Length of Beach:	200 m, Sand. / Blue Flag
Phone Number:	+90 252 337 11 22	Facility Building Number:	1 Main Building, Block 42
Fax Number:	+90 252 337 12 28	Elevator(s):	3
E-Mail:	bodrum@rixos.com	Internet:	Free internet available all areas
Web Site:	www.rixos.com		

# WELCOMING & FAREWELL

Welcoming and farewell services with Turkish delight, sugar coated chocolate, lemonade, sorbet, cologne

Water and refreshing towel provided in the vehicle upon check-out procedures

Welcoming with hot and cold towel service depending on the season

Car wash, valet and car park services

Special check-in service for all guests and accompanying the guests up to the room upon entry

Spilling water for a safe travel after checking-out guests

24 h accommodation assistance service via call center

Arrangements suitable for the needs and requirements of disabled guests in all areas and spaces

Beverages served to guests and children during check-in procedures

ROOM LOCATION	Deluxe Room	Premium Room	Suite	Family Suite	Superior Suite	Panorama Villa	Superior Villa	Presidential Villa
Sea View	50	98				6	7	1
Garden View	93		24	40	24			
Disabled Room	4							
Total room number: 347					Total bed capacity: 896			







## DELUXE ROOMS

	LOCATION	AREA	FEATURES
Deluxe Room  Sea view & Garden view	Main Building & Garden	42 sqm	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, slippers, shower/ WC, hair dryer Max.pax: 2+1



## PREMIUM ROOMS

	LOCATION	AREA	FEATURES
Premium Room (Sea View)	Garden	52 sqm	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, slippers, shower/ WC, hair dryer. Modern and classic decoration with full sea view. Max.pax: 3





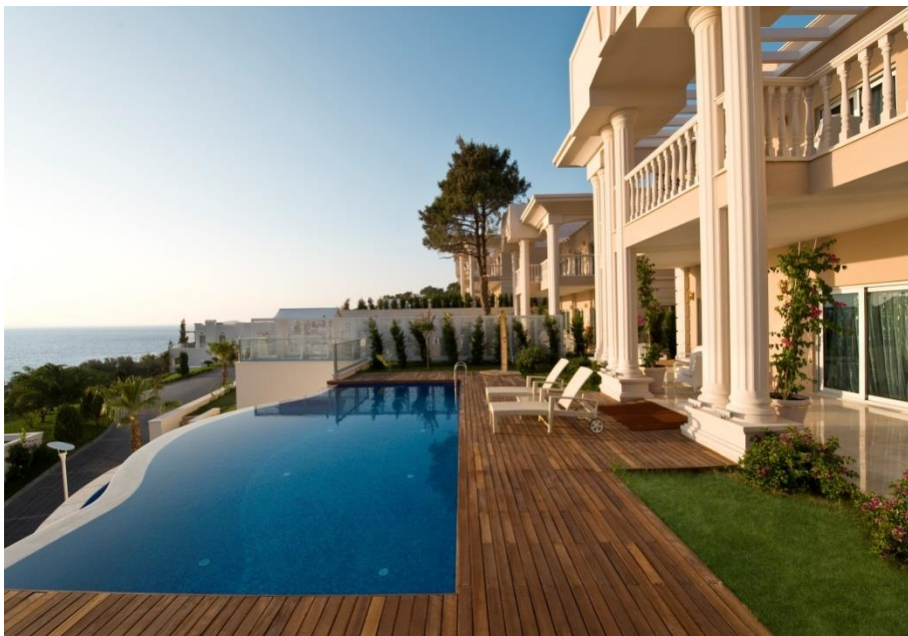
## SUITES

	LOCATION	AREA	FEATURES
Suite	Main Building/ Garden	54 sqm	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, bathrobe, slippers, shower/ WC, hair dryer. Elegantly decorated suites are composed 1 living room and 1 bedroom. Max.pax: 2+1



## FAMILY & SUPERIOR SUITES

	LOCATION	AREA	FEATURES
Suite Family	Garden	72 sqm	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, bathrobe, slippers, shower/ WC, hair dryer. Family Suites are composed of a hallway upon entry, and 2 separate bedrooms that open up to one another, each with a private bathroom and wide & spacious wardrobes. Max.pax: 3+2
Suite Superior	Garden	93 sqm	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, bathrobe, slippers, shower/ WC, hair dryer. Ideal for families with children. 1 living room in addition to 2 bedrooms in family type. Max.pax: 4+2



## VILLAS

	LOCATION	AREA	FEATURES
Panorama Villa	Garden	400 sqm	On the background of a spectacular Aegean Sea view, each villa has an LCD TV, private pool, 2 large bedrooms with a private bathroom, 2 children's room, a living room and a kitchen, Spacious design, unique interior architecture and panoramic Aegean Sea view competently combine and blend luxury. Max.pax: 6
Superior Villa	Garden	600 sqm	Rixos Premium Bodrum proudly offers you a private villa with that will let you experience a five-star service provision in a n elegant atmosphere with the hospitality of Rixos Hotels. A comfortable and pleasant life style with the ultimate luxury supported by butler service and embedded in comfort and safety. 5 bedrooms, 2 large living rooms, a kitchen, a wardrobe, a Finnish bath, private pool and hand-mad mosaic marble floor in the bathroom. Max.pax: 10





## PREMIUM FOOD & BEVERAGES CONCEPT

### All Inclusive - All Exclusive

Main Restaurant (All Day Dining - 1)	A'la Carte Restaurant (5 )	Bar (10)
Patisserie Corner	Original brands preferred for all products.	Customised food served for our guests and their children
Ice-cream	Fruit of the season on the beach and by the pool (provided between 01.06– 30.09)	Fresh squeezed fruit juice at the main restaurant during breakfast (provided between 01.06 – 30.09)

# PREMIUM BEVERAGE CONCEPT

Whiskeys  Premium whiskeys aged for 12, 15, 18, 21	Malt	Scotch	Bourbon	Irish	American
Cognac and Brandy	XO	VSOP	VSO	VS	
Vodka	Premium Vodka	Standard Vodka	Fruit Flavoured Vodka		
Tequila	Anejio	Gold	Silver		
Rum	Dark rum	Light Rum	Gold Rum		
Liquor	Premium Liquor	Standard Liquor	Exotic Liquor		
Raki	All types of raki				
Beer	Domestic	Import			

ALL DRINKS ARE WORLD BRANDS AND ORIGINAL PRODUCTS. BRANDS AND TYPES OF THE PRODUCTS MAY CHANGE DEPENDING ON THE CONCEPTS OF THE BARS.



# BARS

	Explanation	Opening – Closing	Paid	Free
<b>The Dem Cafe (Lobby Bar)</b>	Premium drinks, fresh herbal teas and coffees.	24h		X
<b>Patisserie Corner</b>	In the morning; tea - coffee, croissants In the afternoon cookies, fruit varieties	15:00 – 18:00		X
<b>Mojito Bar</b>	Ultra All Inclusive drinks are served.	17:00 – 24:00		X
<b>Su Bar</b>	Ultra All Inclusive drinks are served.	10:00 -18:00		X
<b>Sea &amp; See Bar</b>	Ultra All Inclusive drinks are served.	10:00 – 19:00		X
<b>Beach Bar</b>	Ultra all inclusive drinks are served.	09:00 – 18:00		X
<b>Garden Bar</b>	Ultra all inclusive drinks are served.	10:00 – 23:00		X
<b>Aja Bar</b>	Ultra all inclusive drinks are served.	20:00 – 01:00		X
<b>Sea &amp; See Night Club</b>	Ultra all inclusive drinks are served.	19:00 – 02:00		X
<b>Mini Bar (Provided between 20.04.2016 – 31.05.2016 / 01.10.2016 - 31.10.2016)</b>	Coca Cola, Cola zero , Fanta, Sprite, Ice tea, mineral water, water	Refilled once a day.		X
<b>Mini Bar (Provided between 01.06.2016 – 30.09.2016)</b>	Coca Cola, Cola zero, fanta, fruit juice, milk, beer, chocolate, wafer, haribo, ice tea, mineral water	Refilled once a day.		X
<b>Nargile Garden</b>	Shishas varieties, specialty coffees and teas.	12:00 – 02:00	X	
<b>Vitamin R</b>	Fresh fruit juice	09:00 – 20:00	X	

**BRANDS AND TYPES OF THE PRODUCTS MAY CHANGE DEPENDING ON THE CONCEPTS OF THE BARS**

# RESTAURANTS

RESTAURANT				OPENING HOURS	PAID	FREE	CAPACITY
<b>Sini ( Main restaurant)</b>	Breakfast	Open Buffet	Theme Nights. There is a separate children's buffet at every meal	07:00 - 11:00		X	700
	Lunch			12:30 - 14:30			
	Dinner			19:00 - 21:30			
	Night Snack			00:00 – 02:00			
<b>Zeytin Restaurant</b>	Snack Lunch	A'la Carte	Traditional Turkish Breakfast, pita bread, Turkish pancake, Snacks	12:00 – 16:00		X	62
	Dinner		Fish	19:00 - 22:00			
<b>La Rosetta Restaurant</b>	Snack Lunch	A'la Carte	Pizza , Pasta, Hamburger, Salad	12:00 - 17:00		X	48
	Dinner		Italian cuisine	19:00 – 22:00			
<b>Layali Restaurant</b>	Dinner	A'la Carte	Lebanese cuisine	19:00 - 22:00		X	86
Aja Restaurant	Dinner	A'la Carte	Asian cuisine	20:00 - 22:00	X Service charge		49
<b>Radika Restaurant</b>	Dinner	A'la Carte	Aegean Cuisine	19:00 – 22:00	X Service charge		50
<b>Patisserie Corner</b>	Tea Time		Ice cream, chocolate, cakes, cookies and desserts	15:00 – 18:00		X	
<b>Room Service</b>			A'la Carte Menu	06:00 – 02:00	X		
				02:00 – 06:00			

**All À la Carte restaurants provide dinner services based on a booking system.**

**Please note that opening hours and dates may vary depending on weather conditions and occupancy. À la Carte Restaurants provide Dinner Service between 15.05.2016 – 30.09.2016. Rixy Kids Restaurant serves between 15/05-30/09. At the rest of the year there will be a Kids Buffet in the Main Restaurant**



## HAWAIIAN CABANAS

### HAWAIIAN CABANA CONCEPT

Available between 09:00 am - 18:00 pm with extra charge

Fruit Basket

Soft drinks and water in minibar (once a day)

VIP Butler service for Cabanas

Bathrobe, slippers and towel

LCD TV, play station and safe box

Shuttle service from rooms to cabana



## ENTERTAINMENT & ACTIVITIES

Stretching	Fitness Center	Dart	Water Gymnastics	Brach Volley
Pilates	Stretch Tune-up	Backgammon Tournament	Basketball	Billiard
Step Aerobic	Mini Football	Tennis	Boccia	Table Tennis
Live music and DJ performances				

## PAID

Parasailing	Water Sports
Banana	Surfing Courses
Water Skiing	Tennis Courses (Lighted)
Diving Courses	





## SWIMMING POOLS

FLOOR	HEATING	FRESH WATER	DEPTH (cm)	Sqm
Outdoor swimming pools	N/A	X	140	1710
Half-Open Swimming Pool	N/A	X	140	375

## AQUAPARK

FLOOR	HEATING	SLIDE	FRESH WATER	DEPTH (cm)	Sqm
Aqua park	N/A	4	X	140	133



# RIXY CLUB

Service provided between 10:00 and 22:30.

## AGE GROUPS

Rixy Baby Club provides service for age groups of 6 months to 3 years at designated hours. 10:00-12:00, 15:00-18:00 , 20:00-22:30

Age group of 3 - 5– Rixy Mini 10:00 - 22:30

Age group of 6 – 7 – Rixy Midi 10:00 - 22:30

Age group of 8 - 12– Rixy Maxi 10:00 - 22:30

“Baby Club” provides free and paid services.



# RIXY CLUB

## ACTIVITIES

Rixy Check-In Table

Rixy Music Academy

Baby formula intended for babies

Rixy Aqua park & Cinema

Mini Disco

Kids' Fair, Futbol

Face Painting

Treasure Hunt

Cake, Pizza Workshop

Kids' Show

T-Shirt Painting

Kids' Care System

Play ground

Rixy Restaurant

Kite Festival

Play station and wii

Sandbox





# RIXY CLUB

## RIXY CLUB INDOOR SPACES

**Rixy Baby Room:** Children of 6 months to 3 years of age have a special club now. All day long under the supervision of expert teams.

**Rixy Mini Room:** Children of 3-5 years of age are in good hands of experienced pedagogues.

**Rixy Hobby Art Workshop:** Children of 6 to 8 years of age and 9 to 12 years of age will enjoy having fun and learning under the supervision of psychologist.

**Rixy Game Center :** Your children are invited to have fun with advanced technology fun with new generation game consoles, Playstation, Wii, Xbox and even more...

**Rixy Cinema :**Non-stop cinema pleasure continues on holidays... Most recent kids' movies are on show.

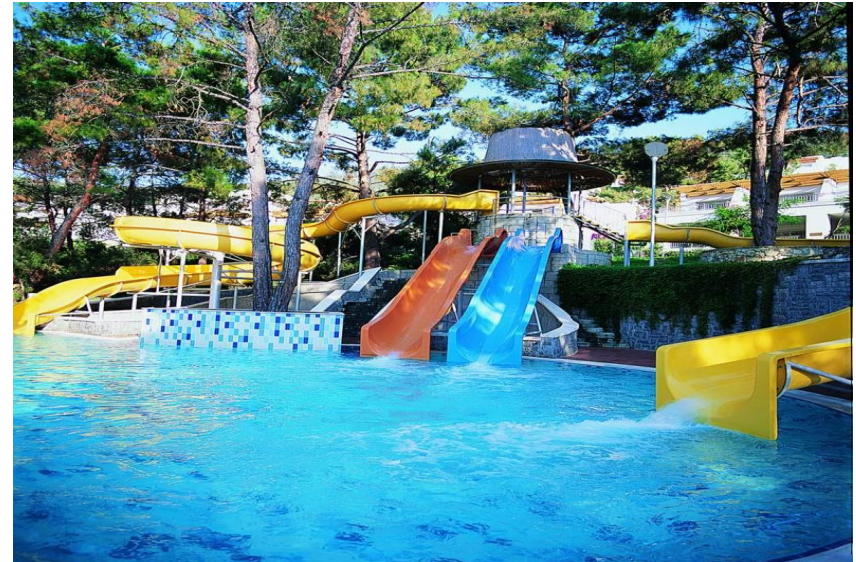
**Rixy Teenage Club:** Activities for young people aged 13-16 continue to have fun on vacation.



# RIXY CLUB

## RIXY CLUB OUTDOOR SPACES

**Play Park:** Children will experience their talents in nature .



**Rixy Aqua park :** Maximum fun with water... Children will love it here.



**Mini Disco :** Children will enjoy their time dancing at mini disco.

# MEETING ROOMS



Hall	Total sqm	Height m	Width m	Length m	CAPACITY				
					Theatre seating order	Classical seating order (Classroom)	Cocktail seating order	O seating order	U seating order
SANDAL	398	3,65			350	140	380	150	-
PİREN	97	3,77	6,85	14,3	80	42	90	50	41
KARAN	97	3,77	6,85	14,3	80	42	90	50	41
BEGONVİL	153	3,14	13,61	11,37					
MİMOZA	42	2,20	4,5	9,5					
FUAYE	206	3,77	6,2	27,5	N/A	N/A	350	N/A	N/A





## SPA & WELLNESS

### FREE SERVICES

Turkish Bath (Men-Women)	Finnish Bath	Steam Room
Recreation Area	Half-Open Swimming Pool	Fitness Center

### PAID SERVICES

Far East Massages	European Massage and Practices	Classical Massages
Skin Care	Hydro massage Rooms	Special Packages for Couples
Beauty Center	Rub & Foam at the Turkish Bath	Pedicure
Special SPA Packages	Hairdresser's	Manicure

# SHOPPING



Divin Jewelry

Gizia

Lacoste

Photographer's Shop

Mert Optik

Supermarket

Car Rental

Souvenir Store

# UAI – PREMIUM CONCEPT INNOVATIONS

**Welcoming Hostess and Private Services:** Instant service provision for all your needs and requirements during your stay.

**Turn Down Privilege:** Guests that check in to special room category, loyal customers and honeymoon couples will feel themselves special in each moment of their stay.  
(served between the hours of 16:00-22:00)

**Internet Service:** Broadband Wi-Fi internet connection is free of charge , accessible anytime anywhere.

**Disabled and Pregnant Guests:** All spaces throughout the hotel are designed for service excellence, priority and convenience of disabled and pregnant guests .

# REMARKS

Referring the hotel concept, check out time is before 12:00 and check in time is after 14:00 on arrival day.  
Waiting Lounges are available through Premium Service.  
Depending on availability, early check in is available, against charge, between 05:00 – 09:00  
The guests that check in before 05:00 is charged for full day.

Swimming pools and the beach are available depending on the weather conditions.

Smoking and water pipe are not allowed in indoor spaces as per Law 4207 on Tobacco and Tobacco products.

Service of alcoholic beverages in all restaurants and bars is done with glass. Our service does not have the bottle with.

All drinks that are served have import permits by the Customs Office.

Outdoor units (restaurants\* bars), and entertaining programmes' time schedule and location may vary depending on the weather conditions, or may be cancelled if needed.

The letter of introduction must be approved by the hotel management before hotel information (i.e. Catalogues, magazines, ads etc.) are printed elsewhere.  
Responsibly for any and all documents and paperwork that are printed in the absence of approval shall rest with the distributing body.  
Our facility denies responsibility for potential mistakes arising therefrom.

The hotel management reserves the right to modify, alter, cancel the facility information or otherwise change the site(s).

Brands involved in the contents concept shall be replaced with the original equivalent products in case of troubles with the customs.

## **Rixos Premium Bodrum Quality Certificates**

ISO 9001: 2008 Quality Management System

ISO 22000 Food Safety Management System

ISO 14001 Environmental Management System

International Blue Flag