



# ***ROYAL TAJ MAHAL***

***Side/Antalya***

***‘Ultra All Inklusive’***

***Factsheet***

***2017 Summer***

## **INDEX**

<b><i>Contents</i></b>	<b><i>Page</i></b>
<i>Cover</i>	<i>1</i>
<i>Index</i>	<i>2</i>
<i>Presentation</i>	<i>3</i>
<i>Location</i>	<i>4</i>
<i>Room Information</i>	<i>5</i>
<i>Food Information</i>	<i>6</i>
<i>Beverage Information</i>	<i>7</i>
<i>Swimming Pools &amp; Stone Sport Complex</i>	<i>8</i>
<i>Entertainment Program &amp; Mini Club</i>	<i>9</i>
<i>SPA Wellness and Meeting Rooms</i>	<i>10</i>
<i>Facilities in UAI concept (without charge)</i>	<i>11</i>
<i>Facilities in UAI concept (with charge)</i>	<i>12</i>
<i>Ultra All Inclusive Concept</i>	<i>13</i>
<i>Funfair &amp; Aquapark</i>	<i>14</i>
<i>Concept and principles</i>	<i>15</i>
<i>Awards</i>	<i>16</i>

## PRESENTATION

*Royal Taj Mahal, which is a member of the Stone Group Hotels, is located on an area of 40.000 sqm and was opened in 15<sup>th</sup> of June 2015. It is at a distance of 5 km to Side city centrum, 10 km to Manavgat city centrum, 48 km to Antalya International Airport.*

*Royal Taj Mahal is a distinguished and unique holiday center with its peaceful atmosphere, beautiful territory, private golden beach touching blue water of Mediterranean Sea, pool area of 2170,80 m<sup>2</sup>, children pools and scenic beauties surrounded by date trees which make it's guests to live comfort and rest as they are at their homes.*

*It gives the sense of a different holiday to our guests because of it's fascinating architectural design, walkways reaching until beach and pools identified with these in a landscape which is designed specially and units of food and beverage.*

*The Mini Club, which is consisted of playground, swimming pools with slides and funfair, provides a comfortable holiday for the families with children.*

*In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.*

*Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.*



## LOCATION

<i>Name of the Hotel</i>	<i>Royal Taj Mahal</i>
<i>Opening year</i>	<i>15 June 2015</i>
<i>Category</i>	<i>5 Stars Hotel</i>
<i>Capacity</i>	<i>450 Rooms</i>
<i>Address</i>	<i>Evrenseki Mevkii-Side Antalya / Türkiye</i>
<i>Distance to Airport</i>	<i>48 km</i>
<i>Distance to Manavgat centrum</i>	<i>10 km</i>
<i>Distance to Side centrum</i>	<i>5 km</i>
<i>Tel</i>	<i>+ 90 242 763 66 66</i>
<i>Fax</i>	<i>+ 90 242 763 79 79</i>
<i>Web Site</i>	<i><a href="http://www.stonegrouphotels.com">www.stonegrouphotels.com</a></i>
<i>Info</i>	<i><a href="mailto:info@royaltajmahal.com">info@royaltajmahal.com</a></i>
<i>Sales office</i>	<i><a href="mailto:sales@stonegrouphotels.com">sales@stonegrouphotels.com</a></i>
<i>Reservation</i>	<i><a href="mailto:reservation@stonegrouphotels.com">reservation@stonegrouphotels.com</a></i>
<i>Season</i>	<i>12 Month</i>
<i>Location</i>	<i>Evrenseki Coastline -Side on 40.000 sqm area with specially designed landscape</i>
<i>Board</i>	<i>Ultra All Inclusive</i>
<i>C/Out &amp; C/in</i>	<i>C / Out 12:00 and C / In 14:00</i>
<i>Late C/Out</i>	<i>Depends on possibility and requires supplementary charge</i>
<i>Credit Cards</i>	<i>Visa, Mastercard</i>
<i>Number of lifts</i>	<i>9 lifts for guests</i>
<i>Number of floor</i>	<i>6 floor</i>
<i>Pets</i>	<i>Pets are not allowed</i>

## **ROOM INFORMATION**

### **Total 450 rooms:**

- 351 Superior Standard Rooms
- 5 Handicapped Rooms
- 26 Junior Suite

### **Family rooms**

- 10 Family Room with connection door
- 20 Duplex Family Room
- 38 Taj Mahal Family Room

All rooms are with balcony, carpeted floor, electronic door key card, couch or armchair, kettle with tea and coffee setup, minibar, national and international broadcasting satellite TV, direct dial phone, special bath turnout, hair dryer, WC, bathroom, telephone in bathroom, central air-condition (depends on weather conditions, hourly) and electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby bed is available for the room on request. Bathrobes are on request (extra charge). All rooms are non-smoking.

**Superior Standard Room** is 52 m<sup>2</sup> in size, designed with modern decoration. With sea view, side sea view and land view. There are shower-WC available in the rooms. Min. capacity is 2 and max. capacity is 3+1 pax.

**Handicapped Room** is 52 m<sup>2</sup> and have land view. There are shower-WC available in the rooms Min. capacity is 1 pax and max. capacity is 2 pax.

**Junior Suite** is 85 m<sup>2</sup> in size, consists a bedroom and a living room. In bed room, there is bathroom with Jacuzzi and WC. Min. capacity is 2 pax and max. Capacity is 2+1 pax. All junior suite rooms have sea view.

**Family Room with Connection Door** is 77 m<sup>2</sup> in size, consists of two bed rooms. Parent's bedroom consists of a double bed, bathroom with shower and WC, other bedroom consists of twin bed. There is connection door between two rooms and the rooms are interconnected without hallway. With sea view, side sea view and land view. Sales ROH Min. capacity is 2+2 pax and max. capacity is 4 pax.

**Duplex Family Room** is 70 m<sup>2</sup> in size and two floored. Parent's bedroom is on 1<sup>st</sup> floor with a double bed and other bedroom is on 2<sup>nd</sup> floor with twin bed. There are bathrooms with shower and WC in each room. Parent's room has a door. With sea view, side sea view and land view. Sales ROH. Min. capacity is 2+2 pax and max. capacity is 4 pax.

**Taj Mahal Family Room** is 77 m<sup>2</sup> in size, consists of two bedrooms and hallway. Parent's room is equipped with a double bed and a bathroom with Jacuzzi-Bath and WC, other bed room is equipped with twin bed, and a bathroom with shower and WC. Rooms are interconnected by hallway. With sea view, side sea view and land view. Sales ROH. Min. capacity is 2+2 pax. And max. capacity is 4 pax.

**Honeymoon Concept** We serve the honeymoon couples with special room decoration, bathrobe, slippers, rich bath turnout, also heart shaped cake and champagne to room on arrival. Next morning after arrival we serve breakfast to room.

**Birthday Concept** We serve guests who have a birthday a symbolic birthday cake and fruit basket to the room.

**Anniversary Concept** We serve guests with special room decoration, symbolic cake with heart shape, fruit basket and champagne to the room.

## **FOOD INFORMATION**

### **FOOD OUTLETS**

<b><i>Taj Mahal Main Restaurant</i></b>	<i>Serves as open buffet for breakfast, lunch and dinner. Our main restaurant offers national and international flavours. It consists of indoor area including a separate place for children and open air terrace.</i>
<b><i>Patiserie</i></b>	<i>You can try between 16:00-24:00 the Delicious Cake.</i>
<b><i>Agonda Snack Restaurant</i></b>	<i>Invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack.</i>
<b><i>Amphi Food Corner</i></b>	<i>Invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack. ( between 12:30-15:00 )</i>
<b><i>Bistro</i></b>	<i>Is at service between the hours 10:00-11:00 for the guests who missed the regular breakfast. Open buffet and snack style menu choices are available. Also serves food and beverage throughout the night between 24:00-07:00.</i>

### **A LA CARTE RESTAURANTS\***

<b><i>Gusto Della Notte (Italian) Restaurant</i></b>	<i>Distinguished varieties of Italian cuisine, magnificent sea and garden views offer our guests an unforgettable romantic evening.</i>
<b><i>Agra (Mexican &amp; Indian) Restaurant</i></b>	<i>Offers the elegant varieties of Mexican and Indian cuisine. You should try the traditional cuisine of the Mexican and India.</i>
<b><i>La Filika (Fish) Restaurant</i></b>	<i>Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks colour to your chats with a different venue.</i>

*\* A'la carte restaurants are extra charge (per person service fee)*

*\* According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.*

*\* A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.*

## **BEVERAGE INFORMATION**

### **BEVERAGE OUTLETS**

#### ***Lobby Bar***

*You can sip our varieties of local and international drinks and cocktails at the Lobby Bar with its spacious sitting areas and hours of service between 10:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings. Lobby Bar is at your service with live music on some days of the week.*

#### ***Pool Bar***

*You will spend pleasant time enjoying the drinks within Ultra All Inc. concept between the hours 10:00-24:00.*

#### ***Beach Bar***

*Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-18:00.*

#### ***Aqua Bar***

*While having fun in Aqua park, you can enjoy our soft and hot drinks.*

#### ***Amphi Bar***

*You can enjoy all kinds of drinks while watching our animation shows.*

#### ***Hum & Tum Night Club Bar***

*At your service between the hours 24:00- 02:30 with latest music and the rich bar menu at warm Mediterranean nights.*

#### ***Notte Bar***

*It is at your service with ultra all inclusive beverages between 24:00-07:00 all night long. In addition to this, it is also open between 10:00-11:00 during the late breakfast time.*

## **SWIMMING POOLS**

*Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.*

### **OUTDOOR SWIMMING POOL**

*For those who want to experience the utmost pool pleasure, the biggest pools of the area are intended for our guest. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.*

- |                                     |                                    |
|-------------------------------------|------------------------------------|
| ❖ <b>Big Pool</b>                   | 889 sqm in size, 140 cm in depth   |
| ❖ <b>Semi-Olympic Pool</b>          | 312,5 sqm in size, 140cm in depth  |
| ❖ <b>Relax Pool</b>                 | 69,29 sqm in size, 140 cm in depth |
| ❖ <b>Water Slide Pools (3total)</b> | 250 sqm in size, 110 cm in depth   |

### **CHILDREN POOL**

*Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.*

- |                                     |                                 |
|-------------------------------------|---------------------------------|
| ❖ <b>Children Water Slide Pool</b>  | 250 sqm in size, 80 cm in depth |
| ❖ <b>Children Aquapark Fun Pool</b> | 200 sqm in size, 40 cm in depth |
| ❖ <b>Outdoor Children Pool</b>      | 200 sqm in size, 40 cm in depth |

### **INDOOR SWIMMING POOL**

*Our heated indoor pool, which is for the guests that want to enjoy the pool during the winter, is 140 cm in depth and 460 sqm in size.*

*The children indoor pool is 35 cm in depth and 10 sqm in size.*

*There is also a Jacuzzi, which is 100 cm in depth and 10 sqm in size, located in our indoor pool area.*

*From 01.11-31.03 available (seasonal).*

## **STONE SPORTS COMPLEX**

*The Sports Complex where can be found backside of Stone AVM is ideal for both keeping fit and staying vigorous. The Complex consists of 5 tennis courts (ground: quartz sand with artificial turf), basketball, volleyball, outdoor fitness, chess, badminton and football pitch.*



## ***ENTERTAINMENT PROGRAM***

*Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our amphitheatre, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World*

### ***Daytime Animation***

- ❖ *Morning Gymnastic*
- ❖ *BBP Gymnastic*
- ❖ *Dancing Courses*
- ❖ *Mind Games*
- ❖ *Step Aerobic*
- ❖ *Stretching*
- ❖ *Table Tennis*
- ❖ *Boccia*
- ❖ *Beach Volleyball*
- ❖ *Water GYM (in pool)*
- ❖ *Water Polo*
- ❖ *Pool Games*
- ❖ *Dart*
- ❖ *Air Gun*

### ***Evening Entertainment Program***

- ❖ *Professional dance shows*
- ❖ *Musical shows*
- ❖ *Turkish night*
- ❖ *Professional evening shows*
- ❖ *Interactive games*

### ***Activities After Show***

- ❖ *Live music (3 days a week)*
- ❖ *Disco concept days  
(Pirate party, White arty...)*

## **MINI CLUB**

### ***Mini Club***

*is for children aged 04 – 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.*

### ***Daytime Activities***

- ❖ *Face painting*
- ❖ *Table games*
- ❖ *Cartoons*
- ❖ *Handworks and hobby works*
- ❖ *T-shirt painting ( chargeable)*
- ❖ *Boccia*
- ❖ *Athleticism day*
- ❖ *Mini Football*
- ❖ *Mini Basketball*
- ❖ *Water GYM*
- ❖ *Pool games*
- ❖ *Water polo*
- ❖ *Slide racing*

### ***Evening Activities***

- ❖ *Mini Disco*

### ***Concept Days***

- ❖ *Indiana day*
- ❖ *Pirate day*
- ❖ *Pizza day*
- ❖ *Cake day*
- ❖ *Water games day*
- ❖ *Sandcastle day*

## **SPA & WELLNESS**

*Wellness & Spa Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.*

### ***Wellness and SPA services***

#### ***Free:***

- ❖ *Turkish Bath*
- ❖ *Sauna*
- ❖ *Vapour room*
- ❖ *Jacuzzi*

#### ***Charge:***

- ❖ *Massage/Peeling*
- ❖ *Skin care*
- ❖ *Body care*
- ❖ *Relaxation rooms*
- ❖ *Capsule care*

## **MEETING ROOMS**

### **Technical Equipment**

- ❖ *Projector*
- ❖ *Projector screen*
- ❖ *Projector audio system*
- ❖ *Wired microphone*
- ❖ *Wireless microphone*
- ❖ *Lectern microphone*
- ❖ *Overhead projector*
- ❖ *Head set*
- ❖ *Flipchart*
- ❖ *Board pen*
- ❖ *File and pen*

*The Sales Office will provide you detailed information about paid and free services.*

### ***Hall sizes and capacity details***

	Breite	Lange	M2	Höhe	Bankett Layout	Klassen Layout	Thaether Layout	U Layout	I Layout
<i>Mumbai</i>	20	30	650	2,8 m	400	300	700	100	65x3

## **ULTRA ALL INCLUSIVE CONCEPT** **INCLUDED FACILITIES (FREE OF CHARGE)**

### **Food & Beverages**

- ❖ *Open Buffet; breakfast, late breakfast, lunch, dinner*
- ❖ *Midnight Buffet*
- ❖ *Diet Buffet*
- ❖ *Children Buffet*
- ❖ *Themed Buffet in some days of the week*
- ❖ *Snack restaurant in certain hours of the day*
- ❖ *Local and Import drinks (Between the hours of opening and closing times of the bars)*
- ❖ *Local and some import drinks with or without alcohol at lunch and dinner*
- ❖ *Patisserie serves at certain times of the day.*
- ❖ *Ice cream is served as open during the dinner.*
- ❖ *Turkish tent offers rich and very tasty snacks .(Pancake varieties, varieties of börek, rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran)*
- ❖ *On the food units by the Amphitheater, pizza, waffles, döner kebab, coffee & cake, fruit, ice cream, baked potatoes are offered at certain times of the day.*

### **Room**

- ❖ *Electronic safe*
- ❖ *Daily room cleaning*
- ❖ *Daily towel change*
- ❖ *Linen change every 3 days*
- ❖ *Satellite TV broadcasting*
- ❖ *Minibar is refilled every day.*
- ❖ *Tea & Coffee making facilities*
- ❖ *Slippers*

### **Sports and activities**

- ❖ *Tennis courts day time usage in the Stone Sport Komplex.*
- ❖ *Table tennis*
- ❖ *Beach volleyball*
- ❖ *Fitness center*
- ❖ *Sauna*
- ❖ *Turkish bath*
- ❖ *Dart*
- ❖ *Aerobics*
- ❖ *Aqua park*
- ❖ *Funfair*
- ❖ *Water gymnastics*

### **Entertainment**

- ❖ *Daily animation activities*
- ❖ *Night animation shows*
- ❖ *Live music (specific days in a week)*

### **Children activities**

- ❖ *Mini Club(4-12)*
- ❖ *Mini Disco*
- ❖ *Children playground*
- ❖ *Aqua park and Funfair*

### **Others**

- ❖ *Free or chargeable Wi-Fi connection on the lobby area, general area and in the rooms (with own PC). Hight-speed Internet with charge(with own PC).*
- ❖ *Sun umbrellas, Lounge chairs*
- ❖ *Beach and pool towels (first towel change is free, second change is chargeable in the same day).*

## **ULTRA ALL INCLUSIVE CONCEPT** **NOT INCLUDED FACILITIES (EXTRA)**

### **Food & Beverage**

- ❖ *All fresh squeezed juices*
- ❖ *Import champagnes*
- ❖ *Room service*
- ❖ *All local and import bottle drinks*
- ❖ *Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO )*
- ❖ *Special production local or import wines*
- ❖ *A la Carte restaurants*

### **Sports and activities**

- ❖ *Tennis court flood lighting (with reservation)*
- ❖ *Tennis rackets and balls*
- ❖ *Tennis courses*
- ❖ *All kind of water sports*

### **Others services and activities**

- ❖ *Baby-sitting (with reservation)*
- ❖ *Hair dresser*
- ❖ *Shopping Center*
- ❖ *Massage & Peeling*
- ❖ *Beauty Center and care units*
- ❖ *Doctor and nurse services*
- ❖ *Dry cleaning and Laundry services*
- ❖ *Car rental*
- ❖ *Photoshop*
- ❖ *Billiards and Computer games*
- ❖ *Internet Cafe*
- ❖ *Telephone, Fax*
- ❖ *Special cakes and flower orders*
- ❖ *Bathrobe*
- ❖ *Pillow menu*
- ❖ *Free or chargeable Wi-Fi connection on the lobby area, general area and in the rooms (with own PC). Hight-speed Internet with charge(with own PC).*

## 2017 SUMMER ULTRA ALL INCLUSIVE CONCEPT

### Food

❖ Breakfast	07:00 – 10:00	Main Restaurant	-2. Floor
❖ Late Breakfast	10:00 – 11:00	Bistro	-1. Floor
❖ Lunch	13:00 – 14:30	Main Restaurant	-2. Floor
❖ Children Buffet	18:30 – 19:00	Main Restaurant	-2. Floor
❖ Dinner	19:00 – 21:30	Main Restaurant	-2. Floor
❖ Night snacks	24:00 – 07:00	Bistro	-1 Floor
❖ Patisserie	16.00 – 24:00	Bistro	-1Floor

### Snack Corners

❖ Agonda Snack Rest.	12:30 – 15:00	Snack	On the beach
❖ Turkish Corner	11:00 – 16:00	Snack	Pool area
❖ Aqua Snack	12:30 - 15:00	Snack	Aqua park
❖ Döner Sandwich	12:00 – 14:00	Snack	Pool area
❖ Pizza	12:00 – 14:00	Snack	Pool area
❖ Baked Potatoes	14:00 – 16:00	Snack	Pool area
❖ Coffee&Cake	16:00 – 17:00	Snack	Pool area
❖ Ice Cream	14:00 – 16:00	Snack	Pool area
❖ Fruit	12:00 – 14:00	Fruit	Pool area
❖ Waffle	16:00 – 17:00	Snack	Pool area

### A la Carte Restaurants

❖ Agra	19:00 – 21:30	Mexican-India Restaurant
❖ Gusto Della Notte	19:00 – 21:30	Italian Restaurant
❖ La Filika	19:00 – 21:30	Fish Restaurant

### Beverages

❖ Amphi Bar*	10:00 – 21:30	Amphitheatre
❖ Aqua Bar*	10:00 – 17:00	Aquapark
❖ Agonda Beach Bar*	10:00 – 18:00	On the beach
❖ Fantasia Lobby Bar	17:00 – 24:00	Lobby floor
❖ Piano Lobby Bar	10:00 – 24:00	Lobby floor
❖ Pool Bar*	10:00 – 24:00	Pool area
❖ Patisserie	16:00 – 24:00	-1 floor
❖ Hum Tum Night Club	24:00 – 02:30	-2 floor

\* Serves depending on weather conditions.

## 2017 SUMMER FUNFAIR&AQUAPARK

**AQUAPARK (Opening-closing hours) 10.00 – 12.00 / 14.00 – 16.00**

Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.

**For adults** (Children less than 10 years old can use with a written permission of parents)

❖	1. Water Slide	Lenght: 32,28 mt.	Height: 9,00 mt.
❖	2. Water Slide	Lenght : 54,68 mt.	Height: 9,00 mt.
❖	3. Water Slide	Lenght: 67,23 mt.	Height: 9,00 mt.
❖	4. Water Slide	Lenght: 68,16 mt.	Height: 7,50 mt.
❖	5. Water Slide	Lenght: 31,04 mt.	Height: 12,50 mt.
❖	6. Water Slide	Lenght: 103,55 mt.	Height: 11,00 mt.
❖	7. Water Slide "Space Holl"	Lenght: 81 mt.	Height: 12,60 mt.
❖	8. Water Slide "Wave slide"	Lenght: 36 mt.	Height: 10 mt.

**For children** (Children less than 15 years old can use)

**Water slides for children: 3 pieces**

❖	1. Water Slide	Lenght: 23,49 mt.	Height : 7,50 mt.
❖	2. Water Slide	Lenght: 10,56 mt.	Height: 7,50 mt.
❖	3. Water Slide	Lenght: 10,66 mt.	Height: 12,5 mt.

**FUNFAIR (19.00 – 21.30 )**

Opening and closing hours can be changed in the season. The funfair can be closed due to weather conditions.

**For adults** (Children less than 7 years old can use with a written permission of parents)

❖	Ferris Wheel	Max. Capacity:	48 pax
❖	Gondola	Max. Capacity:	24 pax
❖	Auto Collision	Max. Capacity:	16 pax
❖	Discovery	Max. Capacity:	8 pax

**For children**

❖	Swing	Max. Capacity:	19 pax
❖	Caterpillar	Max. Capacity:	6 pax
❖	Trampoline**	Max. Capacity:	4 pax

\*\* Can be used by children older than 3 years old and not heavier than 40 kg.

\* Aquapark and Lunapark open dependent on weather conditions.

\* Aquapark and Lunapark are available for Royal Dragon Hotel and Royal Taj Mahal guests.

## **PRINCIPLES OF CONCEPT**

1. *All beverages will be served by glass, there is no bottle beverage service.*
2. *All beverages will be served to the table by the service person (except breakfast).*
3. *Service person has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.*
4. *Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.) and some import drinks are not inclusive.*
5. *There are kettle, coffee/ tea facilities in all rooms.*
6. *There are soft drinks and beer in the Mini bar and daily refreshed.*
7. *A la carte restaurants are available only with reservation two days in advance and with service charge.*
8. *Room service is extra charge.*
9. *Fresh fruit and vegetable squeezed juices are extra charge.*
10. *There is no alcoholic beverages service under the age of 18.*
11. *Pets are not allowed.*
12. *According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.*
13. *Animation activities (place and times), Food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.*
14. *Complimentary and extra services may be altered during the season dependent on the supply of some import and local goods.*
15. *Travel agency need a confirmation from hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.*
16. *It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.*
17. *All import drinks served are permitted by Customs Directorate.*
18. *According to the Turkish Law of "Prevention of the damages of tobacco products no.4207", it is not permitted to smoke in the indoor areas of the hotel establishment (rooms, lobby, restaurants, etc.).*
19. *There are wristbands provided by reception for guest safety and also in order to use the hotel facilities.*

# ***AWARDS***

*2015*

*ISO 22000:2005 Food Safety Management Systems*