

*Royal  
Alhambra Palace*  
Side - Antalya

***ROYAL ALHAMBRA PALACE***  
***Side/ANTALYA***

***‘Ultra All Inclusive’***

***Factsheet***

***2017 - Summer***

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## **PRESENTATION**

*Royal Alhambra Palace, which is a member of the Stone Group Hotels, is located on an area of 60.000 m<sup>2</sup> and is opened in June 2012. It is at a distance of 9 km to Side city centrum, 14 km to Manavgat city centrum, 40 km to Antalya International Airport.*

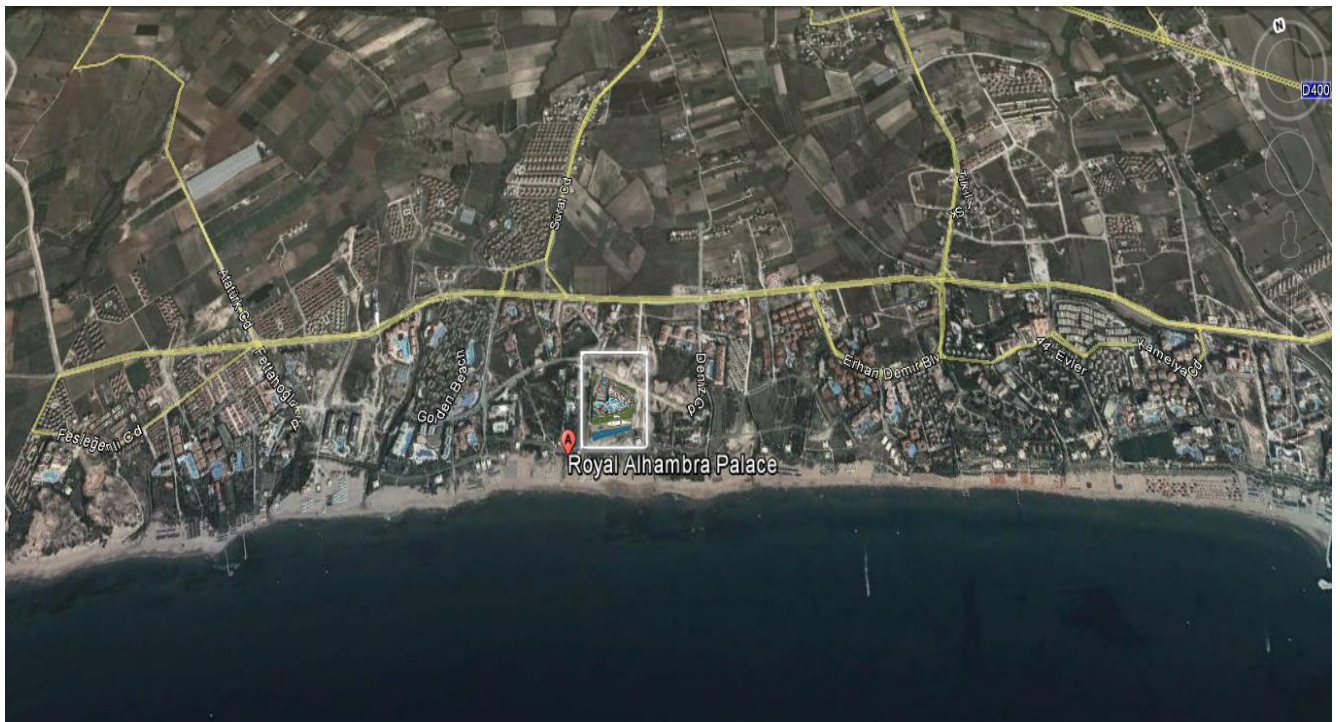
*Royal Alhambra Palace is a distinguished and unique holiday center with it's peaceful atmosphere, magnificent gardens, private golden beach touching blue water of Mediterranean Sea, children pools and scenic beauties surrounded by Date trees which make it's guests to live comfort and rest as they are at their homes.*

*It gives the sense of a different holiday to our guests because of it's fascinating architectural design, walkways reaching until beach and pools identified with these in a landscape which is designed specially and units of food and beverage.*

*The Mini Club, which is consisted of playground, swimming pools with slides and funfair, provides a comfortable holiday for the families with children.*

*In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.*

*Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.*



## **LOCATION**

<b><i>Name of the Hotel</i></b>	<i>Royal Alhambra Palace</i>
<b><i>Opening year</i></b>	<i>2012</i>
<b><i>Category</i></b>	<i>5 Stars Hotel</i>
<b><i>Capacity</i></b>	<i>579 Rooms</i>
<b><i>Address</i></b>	<i>Colaklı-Side Antalya / Türkiye</i>
<b><i>Distance to Airport</i></b>	<i>40 km</i>
<b><i>Distance to Manavgat centrum</i></b>	<i>14km</i>
<b><i>Distance to Side centrum</i></b>	<i>9km</i>
<b><i>Telephone</i></b>	<i>+ 90 242 763 60 60</i>
<b><i>Fax</i></b>	<i>+ 90 242 763 00 74</i>
<b><i>Website</i></b>	<i><a href="http://www.royalalhambrapalace.com">www.royalalhambrapalace.com</a></i>
<b><i>E-mail</i></b>	<i><a href="mailto:info@royalalhambrapalace.com">info@royalalhambrapalace.com</a></i>
<b><i>Sales Office</i></b>	<i><a href="mailto:sales@stonegrouphotels.com">sales@stonegrouphotels.com</a></i>
<b><i>Reservation</i></b>	<i><a href="mailto:reservation@stonegrouphotels.com">reservation@stonegrouphotels.com</a></i>
<b><i>Season</i></b>	<i>12 Month</i>
<b><i>Location</i></b>	<i>Colaklı -Side on 60.000 m<sup>2</sup> area with specially designed landscape</i>
<b><i>Board</i></b>	<i>Ultra All Inclusive</i>
<b><i>C/Out &amp; C/in</i></b>	<i>C / Out 12:00 and C / In after 14:00</i>
<b><i>Late C/Out</i></b>	<i>Depends on availability and extra cost</i>
<b><i>Credit Cards</i></b>	<i>Visa, , Mastercard</i>
<b><i>Number of lifts</i></b>	<i>10 lifts</i>
<b><i>Number of floor</i></b>	<i>6 floor</i>
<b><i>Pets</i></b>	<i>Pets are not allowed</i>

## ROOMS

### **Total 579 rooms:**

- 395 Superior Standart Room
- 5 Handicapped Rooms
- 46 Family Rooms with Connection door
- 48 Family Duplex Rooms
- 60 Alhambra Suites
- 22 Junior Suites
- 3 King Suites

All rooms are with balcony, carpeted floor, electronic door key card, couch and armchair, minibar, kettle and tea-coffee setup, national and international broadcasting satellite TV, direct dial phone, special bath turnout, hair dryer, WC, bathroom with bath or shower, telephone in bathroom, central air-condition, electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby bed is available for the room on request. Bathrobes (chargeable) and slippers (without charge) are on request. All rooms are non-smoking.

**Superior Standard Room** is 40-46 m<sup>2</sup> in size, designed with modern decoration. With sea view, side sea view and land view. Min. capacity is 2 pax and max. capacity is 3+1 pax.

**Handicapped Room** Handicapped rooms are available for min.capacity 1 and max.capacity 2 pax to stay and have land view.

**Family Connection Room** is 72 m<sup>2</sup> in size, consists of two bed rooms. Parents bedroom is with a double bed and other bedroom with twin bed and with a connection door between. Only one bathroom with bath and WC. Min. capacity is 2+2 pax and max. capacity is 4 pax. Sales are ROH.

**Duplex Family Room** is 80 m<sup>2</sup> in size and two floored. Parents bedroom is with a double bed and other bedroom with twin bed and no connection door between. Parents' bedroom is on the upper floor and equipped with shower-bath and WC. Lower floor consists of twin bed, a shower and WC. Min. capacity is 2+2 pax and max. capacity is 4 pax. Sales are ROH.

**Alhambra Suite** is 63 m<sup>2</sup> in size and consists of 1 large room with sea view; there are french bed, single bed, sitting corner and bathroom with bathtub. Max. capacity is 3+1 pax.

**Junior Suite** is 70 m<sup>2</sup> in size, consists of a bedroom and a living room. In both rooms exist shower and WC, and a whirlpool in bed room. Min. capacity is 2 pax and max. capacity is 2+1 pax. All junior suite rooms have sea view.

**King Suite** is 137 m<sup>2</sup> in size, consists of 1 bedroom and 1 living room on the first floor and 1 bedroom on the second floor. Both bedrooms consist shower and WC. There is also a Jakuzzi in the bedroom on the first floor. Min. capacity is 2 pax and max. capacity is 4 pax.

**Honeymoon Concept** We serve the honeymoon couples with special room decoration, bathrobe, slippers and breakfast service to room on first day, entering the room, fruit, handmade chocolates, sweets, nuts, candy dish, and serve our guests with Local Wine served.

**Birthday Concept** For the guest who has birthday we send a small cake and local wine to the room.

**Anniversary Concept** For the guest who has anniversary we send a cake and local wine to the room.

## **FOOD INFORMATION**

### **FOOD OUTLETS**

- “ALHAMBRA” Main Restaurant** *serves as open buffet for breakfast, lunch and dinner. Our main restaurant offers national and international flavours. It consists of indoor area including a separate place for children and open air terrace.*
- “MOONLIGHT” Snack Restaurant** *invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack. ( between 12:30-15:00 /serves depending on weather conditions)*
- “ BISTRO ” Restaurant** *is at service between the hours 10:00-11:00 for the guests who missed the regular breakfast. Open buffet and snack style menu choices are available. Also serves food and beverage throughout the night between 24:00-07:00.*
- “LILI ” Patisserie** *you can try between 16:00-24:00 the Delicious Cakes.*

### **A LA CARTE RESTAURANTS**

- “FETTUCINI” Italian Restaurant** *Distinguished varieties of Italian cuisine, magnificent sea and garden views offer our guests an unforgettable romantic evening.*
- “MIYAKO” Far Eastern Restaurant** *offers the elegant varieties of Far Eastern cuisine. You should try the traditional cuisine of the Far East.*
- “KUZINE” Turkish Restaurant** *Remarkable culture of dining and the most beautiful examples of Turkish and Ottoman cuisine in our restaurant will fascinate you with its authentic atmosphere.*
- “CAPTAIN” Fish Restaurant** *Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks colour to your chats with a different venue.*
- “LA VIVA FIESTA” Mexican Restaurant** *The tastes of Mexican Cuisine which we chose only for you are tasteable at the Mexican.*

*\* A la carte restaurants are extra charge (per person service fee)*

*\* According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.*

*\* A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.*

## **BEVERAGE INFORMATION**

### **“Lobby Bar”**

*You will spend pleasant time enjoying the drinks between 17:00-24:00.*

### **“Pool Bar ”**

*You will spend pleasant time enjoying the drinks within Ultra All Inc. concept between the hours 10:00-24:00.*

### **“Moonlight ”Beach Bar**

*Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-17:00.*

### **“Amphi Bar”**

*You can enjoy all kinds of drinks while watching our animation shows between 11:00-21:30 hours.*

### **“ Energy ”Disco Bar**

*At your service between the hours 24:00-02:00 with latest music and the rich bar menu at warm Mediterranean nights.*

### **“Piano”Lobby Bar**

*You can sip our varieties of local and international drinks and cocktails at the Lobby Bar with its spacious sitting areas and you will spend pleasant enjoying the drinks while listen to piano music from between 10:00-24:00.*

### **“Bowling” Bar**

*24 hours open. All local and some import drinks are served.*

## **SWIMMING POOLS**

*Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.*

### **OUTDOOR SWIMMING POOL**

*For those who want to experience the utmost pool pleasure, the biggest pools of the area are intended for our guest. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.*

- |  |   |
|--|---|
| <i>❖ <b>Big Pool</b></i>                   | <i>2500 m<sup>2</sup>, 140 cm in depth</i>        |
| <i>❖ <b>Water Slide Pools (3total)</b></i> | <i>250 m<sup>2</sup> in size, 110 cm in depth</i> |

### **CHILDREN POOL**

*Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.*

- |   |  |
|---|--|
| <i>❖ <b>Children Water Slide Pool</b></i> | <i>250 m<sup>2</sup> in size, 80 cm in depth</i> |
| <i>❖ <b>Outdoor Children Pool</b></i>     | <i>200 m<sup>2</sup> in size, 40 cm in depth</i> |

### **INDOOR SWIMMING POOL**

*Our indoor pool, which is heated for the guests that want to enjoy the pool during the winter, is 140 cm in depth and 460 m<sup>2</sup> in size.*

*The children pool is 35 cm in depth and 10 m<sup>2</sup> in size.*

*There is also two Jacuzzi, which are 100 cm in depth and 10 m<sup>2</sup> in size, located in our indoor pool area.*

*The indoor swimming pool is open from 01.11 till 31.03 to use.*



## **ENTERTAINMENT PROGRAM**

*Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our amphitheatre, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World*

### ***Daytime Animation***

- ❖ *Morning GYM*
- ❖ *BBP GYM*
- ❖ *Dancing Courses*
- ❖ *Mind Games*
- ❖ *Step Aerobic*
- ❖ *Stretching*
- ❖ *Table Tennis*
- ❖ *Boccia*
- ❖ *Beach Volleyball*
- ❖ *Water GYM (in pool)*
- ❖ *Water Polo*
- ❖ *Pool Games*
- ❖ *Dart*
- ❖ *Air Gun*

### ***Evening Entertainment Program***

- ❖ *Professional dance shows*
- ❖ *Musical shows*
- ❖ *Professional evening shows*
- ❖ *Interactive games*

### ***Activities After Show***

- ❖ *Live music (on certain days )*
- ❖ *Hit Parade*
- ❖ *Disco concept days (Pirate party, White party...)*

## **MINI CLUB**

**Mini Club** is for children aged 04 – 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.

### **Daytime Activities**

- ❖ Face painting
- ❖ Table games
- ❖ Handworks and hobby works
- ❖ T-shirt painting ( extra charge)
- ❖ Boccia
- ❖ Bowling
- ❖ Mini Football (on the beach)
- ❖ Mini Basketball
- ❖ Water GYM
- ❖ Pool games
- ❖ Water polo
- ❖ Slide racing

### **Evening Activities**

- ❖ Mini Disco

### **Concept Days**

- ❖ Indiana day
- ❖ Pirate day
- ❖ Pizza day
- ❖ Cake day
- ❖ Water games day
- ❖ Sandcastle day
- ❖ Athleticism day

## **SPA & WELLNESS**

*Wellness & Spa Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.*

### **Wellness and SPA services;**

#### **Free Services**

- ❖ *Turkish Bath (Children under the age 16 are not allowed to use)*
- ❖ *Sauna (Children under the age 16 are not allowed to use)*
- ❖ *Steam bath (Children under the age 16 are not allowed to use)*
- ❖ *Jacuzzi (only in winter season)*
- ❖ *Relaxation rooms*

#### **Extra Services**

- ❖ *Capsule care*
- ❖ *Massage*
- ❖ *Skin care*
- ❖ *Body care*
- ❖ *Doktor and nurse service ( 09:00-17:00 ). In case of emergency available 24 hours*

## **MEETING ROOMS**

### **Technical Materials**

- ❖ *Projector*
- ❖ *Projector Screen*
- ❖ *Projector sound system*
- ❖ *Wired Microphone*
- ❖ *Wireless Microphone*
- ❖ *Lectern Microphone*
- ❖ *Overhead Projektor*
- ❖ *Head set*
- ❖ *Flipchart*
- ❖ *Board pen*
- ❖ *File and pen*

*For further information please contact with Sales & Marketing Department.*

	<b>Width</b>	<b>Lenght</b>	<b>M<sup>2</sup></b>	<b>height</b>	<b>Banquette Style</b>	<b>Class Style</b>	<b>Theatre Style</b>	<b>U Style</b>	<b>I Style</b>
<b>ALCAZABA</b>	<b>35 m.</b>	<b>32 m.</b>	<b>1040 m.</b>	<b>3 m.</b>	<b>600 Pax</b>	<b>800 Pax</b>	<b>1000 Pax</b>	<b>75 Pax</b>	<b>50 Pax</b>
<b>GRANADA</b>	<b>29.70 m.</b>	<b>23.95 m.</b>	<b>831 m.</b>	<b>3 m.</b>	<b>400 Pax</b>	<b>500 Pax</b>	<b>600 Pax</b>	<b>75 Pax</b>	<b>50 Pax</b>
<b>ARAGON</b>	<b>12.30 m.</b>	<b>20 m.</b>	<b>250 m.</b>	<b>3 m.</b>	<b>120 Pax</b>	<b>130 Pax</b>	<b>200 Pax</b>	<b>50 Pax</b>	<b>30 Pax</b>

**2017 ALL INCLUSIVE CONCEPT**  
**(FREE OF CHARGE)**

***Food&Bevareges***

- ❖ *Open Buffet; breakfast, late breakfast, lunch, dinner*
- ❖ *Midnight Buffet*
- ❖ *Diet Buffet*
- ❖ *Children Restaurant*
- ❖ *Snack restaurant in certain hours of the day*
- ❖ *Local and Import drinks (Between the hours of opening and closing times of the bars)*
- ❖ *Local and some import drinks with or without alcohol at lunch and dinner.*
- ❖ *Patisserie serves at certain times of the day.*
- ❖ *Ice cream is served as open during the dinner.*
- ❖ *Turkish tent offers rich and very tasty snacks .(Pancake varieties, varieties of water pastry, rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran)*
- ❖ *On the food units by the amphitheater, pizza, döner kebab, dessert, fruit, ice cream, toast and sandwich are offered at certain times of the day.*

***Room***

- ❖ *Electronic Safe*
- ❖ *Daily room cleaning*
- ❖ *Daily towel change*
- ❖ *Linen change every 3 days*
- ❖ *Satellite TV broadcasting*
- ❖ *Minibar (soft drinks,beer,water)*
- ❖ *Kettle with tea/coffe setup*
- ❖ *Slippers*

***Sports and activities***

- ❖ *Table tennis*
- ❖ *Beach volleyball*
- ❖ *Fitness center (Children under the age 16 are not allowed to use)*
- ❖ *Sauna(Children under the age 16 are not allowed to use)*
- ❖ *Türkish Bath(Children under the age 16 are not allowed to use)*
- ❖ *Dart*
- ❖ *Aerobics*
- ❖ *Aquapark & Funfair*
- ❖ *Water gymnastics*
- ❖ *Jacuzzi*

***Entertainment***

- ❖ *Daily animation activities*
- ❖ *Night animation shows*
- ❖ *Live music (specific days of the week)*

***Children activities***

- ❖ *Mini Club & Mini Disco ( 4-12 years )*
- ❖ *Children playground*
- ❖ *Aquapark and Funfair*

***Others***

- ❖ *Free wireless internet normal speed at the Lobby area, public areas and in the room (the guests can be connected with their own devices)*
- ❖ *Sun umbrellas & Lounge chairs*
- ❖ *Beach and pool towels (first towel change is free, second change is chargeable in the same day).*

**2017 ALL INCLUSIVE CONCEPT**  
**(EXTRA SERVICES)**

***Food&Beverage***

- ❖ *All fresh fruit & vegetable juices*
- ❖ *Room service*
- ❖ *Import champagnes*
- ❖ *All local and import drinks ordered in bottles*
- ❖ *Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO )*
- ❖ *Special production local or import wines*
- ❖ *All a la carte restaurants*

***Sports and activities***

- ❖ *All kind of water sports (foreign providers)*

***Others services and activities***

- ❖ *Baby sitting (with reservation)*
- ❖ *Hair dresser*
- ❖ *Shopping Center (Boutique, Souvenir Shop, Silver Store, Market, Jewelry Store, Leather, Bag Stores)*
- ❖ *Massage & Peeling*
- ❖ *Beauty Center and care units*
- ❖ *Doctor and nurse services*
- ❖ *Dry cleaning and Laundry services*
- ❖ *Car rental*
- ❖ *Photoshop*
- ❖ *Bowling, Billiards and Computer games*
- ❖ *Internet Cafe*
- ❖ *Telephone, Fax*
- ❖ *Birthday cakes and flower orders*
- ❖ *Bathrobe*
- ❖ *Pillow menu*
- ❖ *High speed internet with fee in the Lobby area, public areas and at the room (the guests can be connected with their own devices)*

## **ULTRA ALL INCLUSIVE CONCEPT**

### **Food**

❖ Breakfast	07:00 – 10:00	“Alhambra” Main Restaurant	Ground floor
❖ Late Breakfast	10:00 – 11:00	“Bistro Restaurant”	-1 floor
❖ Lunch	13:00 – 14:30	“Alhambra” Main Restaurant	Ground floor
❖ Children Restaurant	18:30– 20:00	“Pinochio” Restaurant	Ground floor
❖ Dinner	19:00 – 21:30	“Alhambra” Main Restaurant	Ground floor
❖ Snacks Midnight	24:00 – 07:00	“Bistro Restaurant”	-1 floor
❖ Patisserie	16:00 – 24:00	Lili Patisserie	-1 floor

### **Snack Corners ( next to Amphi )**

❖ Snack Restaurant*	12:30 – 15:00	Snack	On the beach
❖ Gözleme*	11:00 – 16:00	Snack	Amfi area
❖ Döner Kebab*	12:00 – 14:00	Snack	Amfi area
❖ Pizza*	12:00 – 14:00	Snack	Amfi area
❖ Dessert*	16:00 – 17:00	Snack	Amfi area
❖ Ice Cream*	14:00 – 16:00	Snack	Amfi area
❖ Fruit*	12:00 – 14:00	Fruit	Amfi area
❖ Sandvic & Toast*	14:00-16:00	Snack	Amfi area
❖ Fired Chicken*	12:00-14:00	Snack	Amfi area

### **A la Carte Restaurants**

❖ “Kuzine” Turkish Restaurant	19:00 – 21:30
❖ “Fettucine” Italian Restaurant	19:00 – 21:30
❖ “Captain” Fish Restaurant Restaurant	19:00 – 21:30
❖ “Miyako” Far East Restaurant	19:00 – 21:30
❖ “La viva Fiesta” Mexican Restaurant	19:00 – 21:30

### **Beverages**

❖ Amphi Bar*	11:00 – 21:30	Amphitheatre
❖ Moonlight Beach	10:00 – 17:00	On the beach
❖ Lobby Bar	17:00 – 24:00	Lobby floor
❖ Piano Lobby Bar	10:00 – 24:00	Lobby floor
❖ Pool Bar*	10:00 – 24:00	Pool area
❖ Bowling Bar	24 hours	-1 floor
❖ Energy Disco	24:00 – 02:00	-2 floor

\* Serves depending on weather conditions.

## **FUNFAIR & AQUAPARK**

**AQUAPARK Working hours 10:00 – 12:00 / 14:00 – 16:30)**

*Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.*

**For adults** (Children less than 10 years old can use with a written permission of parents)

### **Totally 5 slides**

❖ 1. Rafting Slide	Lenght: 102,94 m	Height: 10,35 m
❖ 2. Black Hole	Lenght: 96,15 m	Height: 10,35 m
❖ 3. Body Slide	Lenght: 37,25 m	Height : 10,35 m
❖ 4. Multi Slide	Lenght: 36,96 m	Height: 10,35 m
❖ 5. Kamikaze	Lenght: 77,00 m	Height: 10,35 m

**For children** (Children less than 15 years old can use)

### **Totally 3 slides**

❖ Kidscompact Slide	Lenght: 23,86 m	Height : 2,95 m
❖ Kidswide Slide	Lenght: 10,25 m	Height: 2,95 m
❖ Kidsfill Slide	Lenght: 10,95 m	Height: 2,95 m

**FUNFAIR Working hours 19:00 – 21:30**

*Opening and closing hours can be changed in the season. The funfair can be closed due to weather conditions.*

**For adults** (Children less than 7 years old can use with a written permission of parents)

❖ Ferris Wheel	Max. Capacity:	48 pax
❖ Gondola	Max. Capacity:	24 pax
❖ Dodgems	Max. Capacity:	16 pax
❖ Discovery	Max. Capacity:	8 pax

**For children**

❖ Swing	Max. Capacity:	19 pax
❖ Trampoline	Max. Capacity:	4 pax

\* **Trampoline can be used by children older than 3 years old and not heavier than 60 kg.**

\* **Working depend on weather conditions**

## **PRINCIPLES OF CONCEPT**

- 1. All beverages will be served by glass, there is no bottle beverage service.*
- 2. All beverages will be served to the table by the service person (except breakfast).*
- 3. Service person has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.*
- 4. Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some import drinks are not inclusive.*
- 5. There are kettle, coffee/ tea facilities in all rooms.*
- 6. There are soft drinks and beer in the Mini bar and daily refreshed.*
- 7. A la carte restaurants are available only with reservation two days in advance and with service charge.*
- 8. Room service is extra charge.*
- 9. Fresh fruit and vegetable squeezed juices are extra charge.*
- 10. There is no alcoholic beverages service under the age of 18.*
- 11. Pets are not allowed.*
- 12. According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.*
- 13. Animation activities (place and times), Food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.*
- 14. Complimentary and extra services may be altered during the season dependent on the supply of some import and local goods.*
- 15. Travel agency need a confirmation from hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.*
- 16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.*
- 17. All import drinks served are permitted by Customs Directorate.*
- 18. According to the Turkish Law of "Prevention of the damages of tobacco products no.4207", it is not permitted to smoke in the indoor areas of the hotel establishment (rooms, lobby, restaurants, etc.).*
- 19. There are wristbands provided by reception for guest safety and also in order to use the hotel facilities.*



## **AWARDS**

### **2015**

*Thomas Cook Sunny Heart Nominee*  
*Green Star- Certificate of Environmentally  
friendly Accomodation Establishment*  
*ISO 22000:2005 Food Safety Management  
Systems*  
*Thomas Cook Proven Quality*  
*Eti Premium Award*  
*Tripadvisor Certificate of Excellence*  
*Schauinsland Top Hotel Partner*  
*Blue Flag - The International Award for beaches*

### **2014**

*Holidaycheck Best Beach Hotel Award*  
*Recommended by Holidaycheck Holiday Reviews*  
*Tripadvisor Certificate of Excellence*  
*Recommenden by Zoover Holiday Reviews*  
*Corendon...Hotel Of The Year Award (food  
category)*  
*Blue Flag - The International Award for beaches*

### **2013**

*Recommenden by Zoover Holiday Reviews*  
*Holidaycheck Quality Selection Award*  
*Corendon...Hotel Of The Year Award (room  
category)*  
*ITS Red Star Award*  
*Gold Medal (Cristian Tour)*  
*Blue Flag - The International Award for beaches*

### **2012**

*Blue Flag - The International Award for beaches*  
*Thomas Cook Awards*